



**Classification:** Administrative Analyst II  
**Title Code:** V00762  
**Pay Range:** 21

**POSITION SUMMARY:**

This is a mid-level technical position where the employee performs work in the development, analysis, and evaluation of procedures, forms, records, communications, operations, and fiscal note analysis. Work is performed under general supervision from a designated supervisor; however, the employee will work independently within established guidelines.

**DESCRIPTION OF DUTIES PERFORMED:**

(Any one position may not include all of the duties listed nor do the listed examples include all tasks which may be found in positions of this class.)

Analyzes and develops written procedures by conducting special surveys and studies.

Gathers and verifies organizational and procedural information to maintain and update departmental procedures manuals.

Provides support to various accreditation functions as directed.

Develops and designs current and proposed departmental forms, records, and communications.

Evaluates requests for form design, determining need and proper method of form development, revision, or consolidation.

Investigates potential areas for technological improvement and provides technical support to the Information and Communications Technology Division (ICTD) regarding forms design.

Reviews printing requisitions, departmental forms, and organizational policies to insure proper dissemination of each and cost-effective printing options.

Conducts surveys, method studies, system improvement studies, and analysis of all phases of departmental programs.

Reviews and evaluates the effectiveness of departmental systems/applications to ensure compliance with policies, procedures, and customer needs.

Assists with the staff inspection process and external survey assessments by providing support to various functions as directed.

Coordinates the fiscal note review process; reviews proposed legislation for potential organizational impact and assists with assignment of legislation to appropriate division and/or troop personnel for response.

Monitors fiscal note response deadlines and follows-up with the affected personnel; reviews fiscal note responses and evaluates the narrative and mathematical data presented, and works with the originating source to revise the response, if necessary.

Prepares and submits a detailed worksheet to summarize the estimated fiscal impact of the proposed legislation on the organization and disseminates the final draft of fiscal notes to the Department of Public Safety and Legislative Oversight within predetermined deadlines.

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Answers questions related to legislation and fiscal notes as needed.

Performs other related work as assigned.

**REQUIRED KNOWLEDGE, SKILLS, AND ABILITIES:**

Working knowledge of federal and state laws and administrative rules and policies governing the administration of all phases of departmental programs.

Working knowledge of procedures and practices in order to achieve departmental objectives.

Working knowledge of current principles and practices of organization, administration, and management.

Working knowledge of business math computations, grammar, composition, and spelling.

Working knowledge of various software packages utilized for word processing, graphics, and electronic forms design.

Working knowledge of the principles of forms design and usage.

Working knowledge of electronic data processing equipment, methods, and operations.

Thorough knowledge of business English, spelling, and grammar.

Thorough knowledge of the fiscal note review process.

Working knowledge, the legislative process.

Ability to create and interpret complex Excel spreadsheets.

Ability to interpret, explain, and apply statutes, regulations, and agency policies.

Ability to develop electronic forms using a forms development software application or web based program.

Ability to assist in the conduct of surveys, studies, and analyses.

Ability to prepare clear and concise procedural instructions.

Ability to prepare standard and ad hoc reports.

Ability to follow complex instructions and work within the pressure of regular deadlines.

Ability to work on several projects simultaneously.

Ability to communicate in English clearly and concisely, both orally and in writing.

Ability to establish and maintain harmonious working relations with others, as well as user-agency personnel and vendors.

Ability to handle restricted and confidential information in a professional manner and maintain the information as such.

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Ability to work with material that may be of a sexual nature relating to criminal activity (e.g., written material, photographs, and/or verbal language, etc.).

Ability to operate basic office equipment.

Ability to perform job-related travel.

Ability to work hours as assigned.

**MINIMUM EXPERIENCE AND EDUCATION REQUIRED:**

(The following represents the minimum qualifications used to accept applicants, provided that equivalent substitution will be permitted in case of deficiencies in either experience or education.)

Graduation from high school or possess a GED.

AND

One year as an Administrative Analyst I with the Missouri State Highway Patrol or comparable experience, or possess at least five years of technical or professional experience in public or business administration, including one or more years in the analysis and/or development of methods and procedures, or forms design.

**FLSA STATUS:** Non-Exempt

**WORK SCHEDULE:** An employee in this position works an eight-hour shift as directed; however, working hours are subject to change at the discretion of the commanding authority.