

Opening Date: July 28, 2014

Closing Date: August 8, 2014

**HUMAN RESOURCES DIVISION  
MISSOURI STATE HIGHWAY PATROL**



**JOB OPPORTUNITY BULLETIN**

**TITLE:** CLERK TYPIST I, II, OR III - SWITCHBOARD

**FACILITATOR:** Liz Schollmeyer  
(573) 526-6335  
[liz.schollmeyer@mshp.dps.mo.gov](mailto:liz.schollmeyer@mshp.dps.mo.gov)

**DESCRIPTION:** This Clerk Typist position is assigned to the Missouri State Highway Patrol's Human Resources Division. The official domicile for this position is Jefferson City, Missouri. This position is classified as non-exempt under the Fair Labor Standards Act.

**POSITION SUMMARY:** This is a position in the efficient operation of the general headquarters switchboard. Work requires alertness and accuracy in answering and transferring calls. Work includes general receptionist work and performing routine clerical tasks. The employee is expected to exercise discretion in handling sensitive and confidential information. The employee in this position is closely supervised; however, independent judgment is expected in the performance of routine duties.

For a more detailed job description go to:

<http://www.mshp.dps.missouri.gov/MSHPWeb/PatrolDivisions/HRD/Civilian/CivilianJobDescriptions/salarySchedule.html>.

**QUALIFICATIONS:** **Clerk Typist I:** Graduation from high school or possess a GED. **Clerk Typist II:** Graduation from high school or possess a GED AND possess at least one year of experience as a Clerk Typist I or comparable experience. **Clerk Typist III:** Graduation from high school or possess a GED AND possess at least two years of experience as a Clerk Typist II or comparable experience.

Possess the skill to type at a rate of 40 words per minute with ten (10) errors or less.

**SALARY RANGE (Semi-monthly):** The minimum starting salary is \$877.00; however salary may be commensurate with applicable experience and education.

**APPLICATION PROCEDURE:** Individuals interested in this position must submit the Patrol's on-line application and typing test (<http://mshp-hrd.AssessTyping.com>) prior to the application deadline. Resumes will not be accepted in lieu of the application. Please visit our website at: [www.mshp.dps.mo.gov](http://www.mshp.dps.mo.gov) to complete an on-line [Application for Civilian Employment \(ACE\)](#). Individuals who have previously completed an application must access their profile in the ACE system to re-apply.

Current MSHP employees who meet the minimum qualifications set forth in the job description may apply through the Human Resources Division by submitting an intradepartmental letter of application (SHP-15), resume, and typing test (<http://mshp-hrd.AssessTyping.com>) through channels prior to the application deadline.

Interview boards are tentatively scheduled for the week of August 18, 2014. The tentative start date for this position is within 30 days of the interview.

**Opening Date:** July 28, 2014

**Closing Date:** August 8, 2014

Some Patrol duties relate to criminal activity. Therefore, employees may be exposed to written material, photographs, and/or verbal language of a sexual nature. The requirements of this position are not intended to create a hostile work environment; however, it is work of an extremely sensitive nature. A copy of the Missouri State Highway Patrol policy on sexual harassment is available upon request.

**NOTE:** Final selection may be based upon several factors, e.g., results of an oral interview, written examination or exercise, review of past work performance, performance evaluations and/or candidate's possession of the knowledge, skills and abilities deemed necessary for successful performance in the job.

Once a job offer has been made, employment with the Missouri State Highway Patrol is contingent upon the successful results of a Patrol administered drug test and favorable background investigation.

**EEO STATEMENT:** The Missouri State Highway Patrol is an equal opportunity employer. All qualified applicants will be considered for employment without regard to race, color, religion, sex, age, national origin, veteran status, ancestry, sexual orientation, or disability.

**\*\*\*Missouri State Highway Patrol\*\*\*  
General Headquarters  
1510 E. Elm Street, P.O. Box 568  
Jefferson City, MO 65102-0568  
Phone/TDD (573) 751-3313  
Fax (573) 751-9924**