

Information & Communications Technology Division

In September 2011, the Missouri State Highway Patrol command staff integrated the Communications Division and the Information Systems Division to create the Information & Communications Technology Division. The new division will continue to manage the same systems and projects as the two divisions did previously. The technical knowledge requirements for the two divisions have become more and more similar over the last several years and many of the same networks that provide for various Patrol services were also shared. The integration has already resulted in some advancement in services provided to our customers throughout the Patrol and the division is moving forward to meet future technological challenges.

Captain Kim E. Hull became the first director of the new division; Lieutenant Vernon C. Dougan serves as its first assistant director. The new division includes the following sections/directors: Applications and Processes — Section Director Clifford R. "Cliff" Gronauer; Administrative Support — Section Director Larry G. Lueckenhoff; Device and Network Support — Section Director Bradley W. "Brad" Coffey; Field Technical Support — Section Director Shannon L. McGowan; Operations — Section Director J. Corey Chaney; and Radio and Microwave — Section Director Roger D. Strope.

On October 19, 2011, the Missouri Criminal Justice Modernization Project (MCJMP) team accepted a Governor's Award for Quality and Productivity in the area of technology from Gov. Jay Nixon. The MCJMP team is actually five smaller teams working to upgrade operational systems to enhance delivery of enforcement services and streamline operational effectiveness. The modernization began in 2007, with the search for companies to build the systems designed by the MCJMP teams. The modernization centers on five areas: computer-aided dispatch, mobile computing, computerized criminal history, records management, and replacement of the state message switch.