Colonel Eric T. Olson established the Recruiting and Community Outreach Division effective April 1, 2019. This division merged the Career Recruitment Division and Office of Community Engagement & Outreach functions. Captain Benjamin C. Jones was designated director of the division, which remained under the Administrative Services Bureau, General Headquarters, Jefferson City, MO. Capt. Jones was also designated as the Patrol’s community outreach officer.

The new division's mission is twofold: to develop closer relationships with individuals, groups, and businesses in communities that may not frequently interact with the Patrol and to recruit qualified and diverse candidates for positions as troopers as well as for the more than 60 civilian career classifications within the Patrol.