

How Can Filling a V.O.I.D. Assist You?

An advocate is a supporter, defender, or someone who can intervene and mediate on someone else's behalf. Our officers and civilian victim advocate work together to support victims of impaired drivers. Officers will:

- Contact you after the incident to explain the Filling a V.O.I.D. program.
- Provide support, information, and assistance to victims and their families.
- Refer you to the appropriate agency or the victim hotline if you have specific needs or require further information or service.

The civilian victim advocate at the hotline can assist you by:

- Providing information and assistance regarding the criminal justice system and securing your rights as a crime victim.
- Providing information concerning your crash or case status.
- Initiating contact with law enforcement and/or the prosecuting attorney.
- Helping you to obtain copies of reports and information.
- Finding resources and services that are specific to your needs.

Who is eligible for services provided by the Filling a V.O.I.D. program?

Program services focus on victims of impairment-related crashes, however, any crime victim may call the hotline number for assistance. Victims would include, but not be limited to, the following:

- Someone injured by an impaired (alcohol or drugs) driver, their family members, and their minor children, or victims of vehicular injury, involuntary manslaughter, homicide, and similar acts;
- Passengers in a vehicle driven by an impaired driver;
- Children who are injured in a vehicle driven by their impaired parent or caretaker; and
- Pedestrians or their families who have been involved in an impairment-related crash.

CRASH REPORT

To request a copy of a crash report, you must send a request to the appropriate agency. If the Missouri State Highway Patrol (MSHP) investigated the crash, you may contact the Traffic Records Division or access the MSHP website for a Traffic Crash Report Request form. The crash report is typically available 10 days after the crash. There is a charge for the report.

Incident #: _____

Traffic Reconstruction Report

Crashes meeting specific criteria are reconstructed. If a crash has been reconstructed, this is indicated on the crash report. Reconstruction reports consist of an in-depth narrative and may include a detailed diagram and photographs. There is a cost for this report or photos; you will be notified of the cost before it is sent. The report is typically available a minimum of 30 days after the crash.

To request either a crash or reconstruction report, include the incident number and specify whether or not you want photos. Send your request to:

MSHP Traffic Records Division
P.O. Box 568
Jefferson City, MO 65102-0568
573-526-6113 (Crash)
573-522-2591 (Reconstruction)
573-751-9921 (Fax)

Supplemental Reports

Supplemental reports generated due to the incident (such as incident or alcohol influence reports or laboratory results) may be obtained for a fee by sending a written request to:

MSHP Custodian of Records
P.O. Box 9500
Jefferson City, MO 65102-9500
573-522-4968 (Phone)
573-751-9382 (Fax)

IMPORTANT THINGS To Know

- **Utilize the Filling a V.O.I.D. civilian victim advocate and resources on the MSHP's website under the V.O.I.D. link.** Enlist the advocate's assistance to help you understand the criminal justice process, address your concerns, and request information. The Filling a V.O.I.D. program is provided by the Missouri State Highway Patrol at no charge.

Crime Victim Hotline
1-888-773-1800

- **Find out what your rights are** as a victim of a crime. This information may be obtained by contacting our hotline, website, or other victim service agencies and advocates.
- **Secure your rights.** Send the appropriate prosecuting attorney a letter to secure your rights in order to be kept informed about your case. The law requires your request be in writing. A Letter To Secure Rights is provided on the MSHP's Filling a V.O.I.D. website.
- **Contact the investigating officer** to discuss any questions you may have regarding the crash.
- **Register for MOVANS (Missouri Victim Automated Notification System),** so that you can be informed by e-mail or phone of court dates, parole hearings, and offender custody status. You may register for the service on the Missouri Case Net website or by calling 1-866-566-8267.
- **Keep a record of all expenses** related to the case. This information may be needed for the prosecutor to obtain restitution for you.

AFTER THE CASE HAS ENDED ...

As a victim of crime, you are entitled to information about the offender's custody status, parole hearings, hearing results, release to the community, escape, and death. This information can be obtained through MOVANS or by contacting:

Department of Corrections
Victim Services Unit
(573) 526-6516

CRIME VICTIMS' COMPENSATION FUND

The state of Missouri established the Crime Victims' Compensation Fund to reimburse some crime victims for certain financial losses.

- A claim must be filed within two years from the incident date or discovery of the crime.
- Once a claim is filed, expenses are paid for three years from the incident date.
- The crime must have been reported to proper authorities.
- Financial assistance is available for medical costs, lost wages at work, loss of support, funeral costs, and counseling. Property damage is not a recoverable expense.

The parameters of the Crime Victims' Compensation Fund are detailed in Sections 595.010 to 595.220 RSMo. **The Crime Victims' Compensation Fund is a payor of last resort, and may withhold, restrict, or deny payment based on fund guidelines.** For more information, an application, and brochure contact:

Crime Victims' Compensation
1-800-347-6881

Crime Victim Hotline
1-888-773-1800

Emergency Assistance
1-800-525-5555
or Cellular *55

Road Conditions
1-888-275-6636

**Missouri State Highway
Patrol Headquarters:**

Troop A — 816-622-0800	[Lee's Summit]
Troop B — 660-385-2132	[Macon]
Troop C — 636-300-2800	[Weldon Spring]
Troop D — 417-895-6868	[Springfield]
Troop E — 573-840-9500	[Poplar Bluff]
Troop F — 573-751-1000	[Jefferson City]
Troop G — 417-469-3121	[Willow Springs]
Troop H — 816-387-2345	[St. Joseph]
Troop I — 573-368-2345	[Rolla]
GHQ — 573-751-3313	[Jefferson City]



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An Internationally Accredited Agency

MISSOURI STATE HIGHWAY PATROL

FILLING A V.O.I.D.

VICTIMS OF IMPAIRED DRIVERS



In Missouri, 4.6 out of every 100 traffic crashes involves drinking. In rural areas, that statistic rises to 6.7. These statistics may seem insignificant — until you or someone you love become one. When that happens, it becomes evident that driving a vehicle or operating a watercraft while impaired is a serious and devastating crime.

The Missouri State Highway Patrol strives to provide service and protection to all individuals living or traveling through Missouri. Those who suffer at the hands of the impaired driver are entitled to receive the same service and protection as victims of any other crime. The Missouri State Highway Patrol is committed to providing comprehensive assistance



to victims of DWI- and BWI-related (driving/boating while impaired) crashes through the Filling a V.O.I.D. (Victims Of Impaired Drivers) program. Officers and advocates often may impact the long-term recovery of a victim by helping them and their families obtain assistance from victim service providers and other organizations during a traumatic time in their lives.

This brochure strives to give a brief overview of the services offered through Filling a V.O.I.D. For further information, services, support, or an educational packet, please contact the civilian victim advocate by calling:

1-888-773-1800
Crime Victim Hotline

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