

2016 Annual Report



Letter Of Transmittal

April 15, 2017

To The Honorable Eric Greitens, Governor of Missouri

On behalf of the Missouri State Highway Patrol, it is our privilege to present for your review this draft of the Missouri State Highway Patrol's 2016 Annual Report.

In the course of their duties, Patrol employees are professionals who epitomize the Patrol's vision, mission, and values. Within the pages of the 2016 Annual Report, you will find evidence that they serve and protect the citizens of this great state with dedication, expertise, and professionalism.

Troopers were called upon to join local law enforcement in a manhunt for Pablo Antonio Serrano-Vitorino, who was suspected of killing four people in Kansas City, MO, and another in Montgomery County. After a 17-hour manhunt on a rainy night in March, two troopers located Serrano-Vitorino in a ditch and he was taken into custody without incident.

In July 2016, Missouri troopers assisted at the Republican National Convention in Cleveland, Ohio. This was the first time in the nation's history that an Emergency Management Assistance Compact for a national convention was put in place.

The Patrol became active on social media with Twitter and Facebook January 1, 2016, and launched a mobile app in May. These arenas allow the agency to serve and protect the public in yet another way.

We also want to make special note of the many entries on the Courage & Dedication pages within this report. The recognition included on these pages shows how troopers regularly go above and beyond the call of duty.

We are confident the 2016 Annual Report will reflect the caliber of men and women who are your Missouri State Highway Patrol.

*Charles A. (Drew) Juden III, Director
Department of Public Safety*

*Colonel Sandra K. Karsten, Superintendent
Missouri State Highway Patrol*



*Charles A. (Drew) Juden III
Director
Department of Public Safety*



*Colonel Sandra K. Karsten
Superintendent
Missouri State Highway Patrol*

Vision

Mission

Values

By excelling as a criminal justice leader in the delivery of quality services, the Missouri State Highway Patrol will ensure Missouri is a safe place to live or visit.

The Missouri State Highway Patrol will serve and protect all people by enforcing laws and providing services to ensure a safe and secure environment.

The Missouri State Highway Patrol believes public trust and respect must be earned and are essential to attain our vision and accomplish our mission. To maintain public trust and respect, we embrace the following values:

Integrity – Uncompromising principle; honesty; steadfast adherence to a strict ethical code.

Responsibility – Accountability; trustworthiness; use of good judgment.

Respect – Fairness without prejudice; appreciation for diversity.

Professionalism – High standards; dedicated to our mission; unified in purpose.

Compassion – Concern with human welfare; ability to appreciate feelings or emotions of others.

Resourcefulness – Creativity; the ability to be effective in difficult situations.

Character – We are committed to respecting individual dignity in all people and to providing services in a fair, consistent, and impartial manner to the best of our ability. As caring and innovative professionals, the men and women of the Missouri State Highway Patrol will strive to maintain a safe environment through a service oriented organization capable of addressing the most complex challenges that confront us.

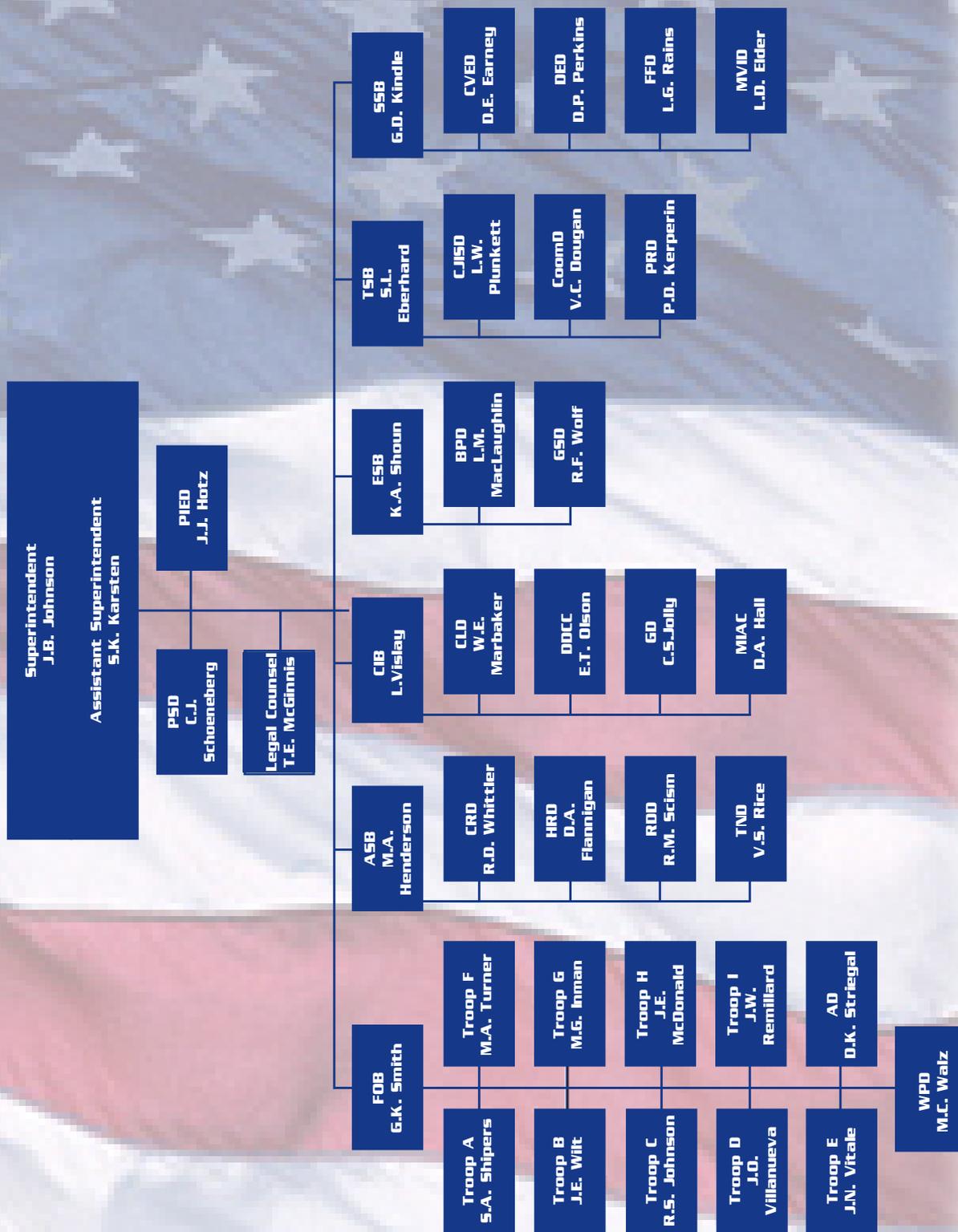
Commitment – We are committed to providing services from knowledgeable, capable, and willing employees. We are committed to respecting each employee as an individual and for his or her role in the department. We are committed to maintaining a sense of pride and camaraderie within our department, and to having a workplace where employees are supportive of each other and loyal to the values and commitments of the department.



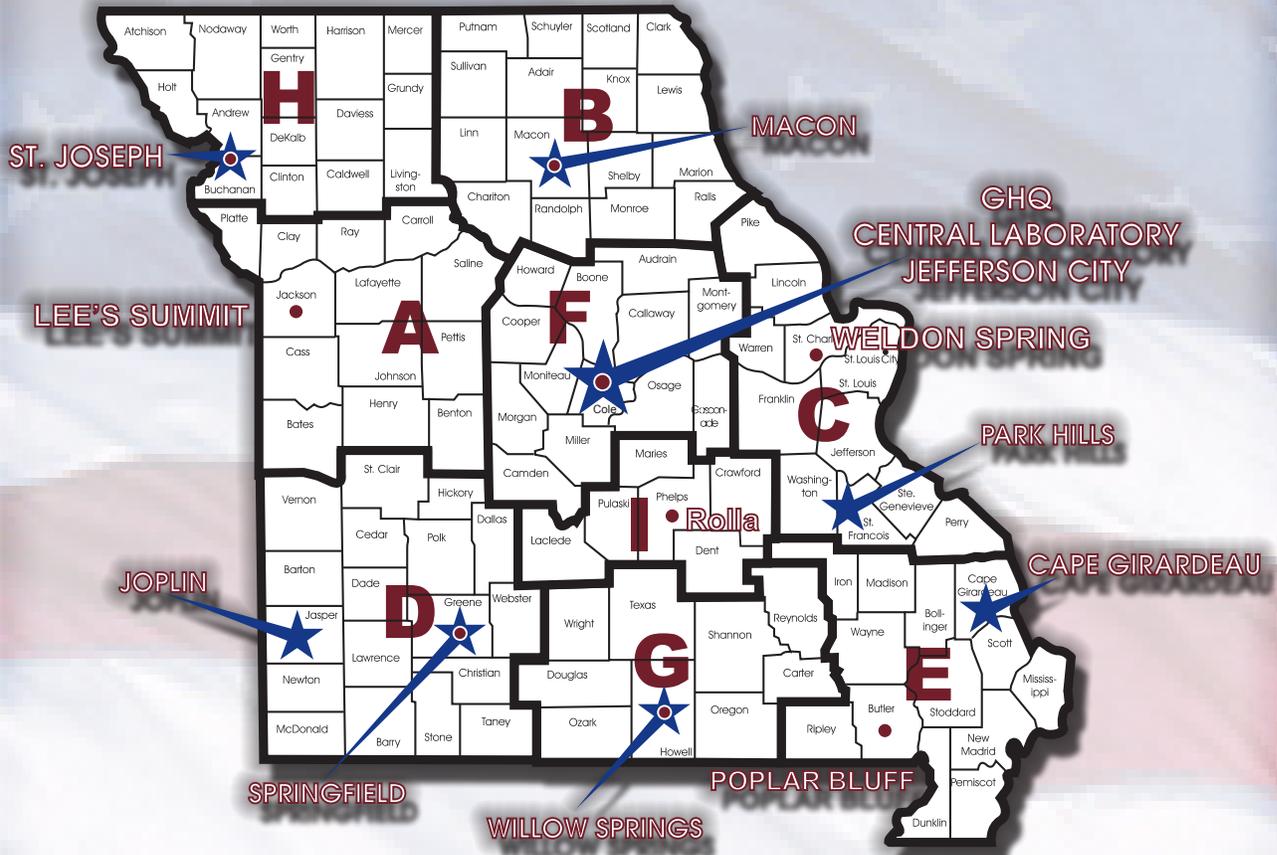
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Organizational Structure



Troop Map



★ Laboratory Locations

● Troop Headquarters

★ Troop Headquarters & Laboratory Locations

Courage & Dedication

National Association of State Boating Law Administrators Officer Of The Year

(See troop page for details.)

Corporal Michael P. McClure, Troop D

Missouri Medal Of Valor

(See troop pages for details.)

Cpl. Jason M. Hurt, Troop C
Cpl. David H. Brown, Troop D
Tpr. Robert W. Garrett, Troop D

Missouri State Employee Of The Month

June 2016 — Sergeants Robert B. McGinnis and Gregory D. Primm, both Troop A, were honored for their interdiction work. In 2015, they made 671 traffic stops, which led to 159 searches with contraband being found in 126 of them. That relates to a 79 percent success rate. The team spends countless hours assisting troopers and local officers with vehicle stops, searches, arrests, and follow-up investigations.

October 2016 — Corporal James E. Thuss, Troop A, was honored for his actions at the scene of a two vehicle traffic crash on February 2, 2016. Cpl. Thuss arrived at the scene and, as the vehicle burned, was able to free the injured driver from the driver's seat and began to lift her from the burning vehicle. An unidentified bystander assisted him, and the two of them carried her to a safe location.

November 2016 — Trooper Adam N. Miller, Troop C, was recognized after responding to a house fire. Tpr. Miller entered the smoke filled home and saved the life of a disabled person.

December 2016 — Troopers Logan B. Monahan and Shayne K. Talburt, both Troop E, were recognized for their actions at the scene of a vehicle crash, where the vehicle was partially submerged in the flooded Cypress Creek in Ripley County. The two marine enforcement troopers were instrumental in rescuing the trapped driver, who was seriously injured. The driver has since recovered.

Department of Public Safety Employee Of The Month Award

April 2016 — Senior Procurement & Inventory Manager Darrell J. Taube, Q/BPD, accepted the award, which recognized Mr. Taube's ability to manage multiple specialties—purchasing, supply, and Print Shop operations. Mr. Taube also makes sure necessary equipment and supplies arrive for special details or times when the Patrol provides disaster response.

May 2016 — Sergeants Robert B. McGinnis and Gregory D. Primm, both Troop A, were honored for their interdiction work. (See above State Employee Of The Month Award description.)

June 2016 — Sergeant Michael E. Broniec, Trooper Derek A. Mason, and Trooper Jose Sanchez, all Troop C, were honored for their initiative and investigation in a 2015 kidnapping case originating in New Mexico. It was believed the kidnapped teenager was going to be taken out of

Continued on the next page.

Courage & Dedication

the country for the purpose of sexual abuse and slavery. In November 2016, the male subject accepted a plea agreement and was sentenced to 16 years in federal court.

September 2016 — Corporal James E. Thuss, Troop A, was honored for his actions at the scene of a traffic crash. (See above State Employee of the Month award description.)

October 2016 — Trooper Adam N. Miller, Troop E, was recognized after responding to a house fire. Tpr. Miller entered the smoke filled home and saved the life of a disabled person.

November 2016 — Troopers Logan B. Monahan and Shayne K. Talburt, both Troop E, were recognized for their actions at the scene of a vehicle crash. (See above State Employee of the month award description.)

December 2016 — Sergeant Jason H. Glendenning and Trooper Tyler G. Zimmerman, both Troop I, were honored for their proactive approach to search for trouble spots on the Niangua River after recent flooding. The troopers located a large tree creating a strainer and began to address the problem. Before they could complete the task, they were called upon to rescue a total of 11 people floating down the river. They then moved up river to stop others from floating into this dangerous area. The troopers subsequently made arrangements to have the tree removed from the river.

2016 Patrol Awards

The MASTERS Public Service Award

Trooper David A. Paulsen, Troop A

Lifesaving Award

Trooper James E. Thuss, Troop A

Corporal Kyle E. Easley, Troop B

Trooper David L. Gipson, Troop B

Corporal Larry A. Turner, Troop C

Trooper Logan B. Monahan, Troop E

Trooper Shayne K. Talburt, Troop E

Trooper Marylyn A. Dickens, Troop F

Trooper Brandon L. Harris, Troop F

Trooper James R. Sauer, Q/GD

Corporal David F. Echternacht, Q/TND

Meritorious Award

Trooper Grant A. Ayres, Troop I

Sergeant Jason H. Glendenning, Troop I

Trooper Tyler G. Zimmerman, Troop I

Civilian Of The Year

Clerk Typist III Carmen M. Parrott, Troop E

Benjamin Oliver Booth Officer Of The Year

Corporal Perry C. Hazelwood III, Troop E

Valor Award

Trooper Daniel A. Yingling, Troop D

Trooper Adam N. Miller, Troop E

Trooper Rebecca L. Eagan, Q/GD

Purple Heart Award

Trooper Donald J. McBride, Troop E

Corporal Jay A. Shirley, Q/GD

Superintendent

The Missouri State Highway Patrol is organized pursuant to Chapter 43 RSMo. The statutes within Chapter 43 RSMo. established the Patrol and designated the superintendent as being in command of the agency. The superintendent performs the functions and duties prescribed by Missouri law, administrative regulations, and directives from the governor.

The Missouri State Highway Patrol command structure includes six bureaus: Field Operations, Criminal Investigation, Administrative Services, Support Services, Technical Services, and Executive Services.



Colonel J. Bret Johnson

Assistant Superintendent

All six bureau commanders, the director of the Professional Standards Division, and the director of the Public Information and Education Division report directly to the assistant superintendent. The Patrol's legal counsel is assigned to the Missouri Department of Public Safety and works closely with the assistant superintendent.

**Lieutenant Colonel
Sandra K. Karsten**



Professional Standards



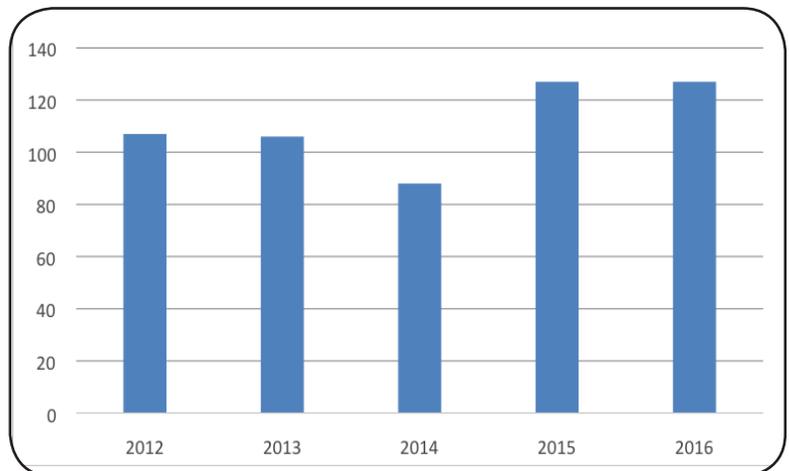
Capt. Corey J. Schoeneberg
Director

The Professional Standards Division was established in 1990, as part of a reorganization of the Patrol's management structure. The division provides management with a centralized investigative unit that conducts agency-wide, internal disciplinary investigations in a consistent, professional, impartial, and timely manner. The division's primary function is to ensure the integrity of the Patrol and its personnel, both commissioned and civilian employees. This is accomplished through a comprehensive and objective process of investigating allegations of employee misconduct.

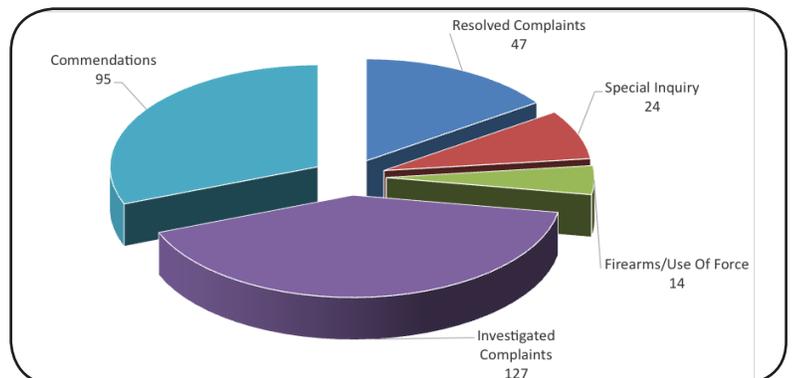
The goal of the Professional Standards Division is to respond in an appropriate and timely manner to all allegations of misconduct through detailed investigations, not only to verify allegations, if true, but also to protect employees from false allegations. The division closely monitors departmental disciplinary procedures to promote uniformity and impartiality in the discipline process, identify potential problems and possible corrective actions, and safeguard the rights and due process protections of both citizens and employees.

During calendar year 2016, the Professional Standards Division processed 127 complaints of misconduct, conducted 232 preliminary inquiries, and received 95 commendations for employees of the Patrol. Forty percent of the complaints came from the general public, 25 percent were from Patrol employees, and 34 percent were administrative referrals within the agency. Forty-seven complaints of misconduct were resolved to the complainants' satisfaction without the need of a formal investigation. Investigators assigned to the Professional Standards Division handled all internal cases requiring a formal investigation in 2016. Furthermore, the division investigated 14 incidents involving the use of deadly force by an employee, and conducted 24 special inquiries at the direction of the superintendent.

Complaints By Year



Internal Investigations



Public Information & Education Division



Capt. John J. Hotz
Director

The Public Information and Education Division issued 65 news releases and 19 sets of public service announcements during 2016. The division also reviewed and posted on the Internet approximately 400 additional news releases from the 13 Patrol's public information and education officers.

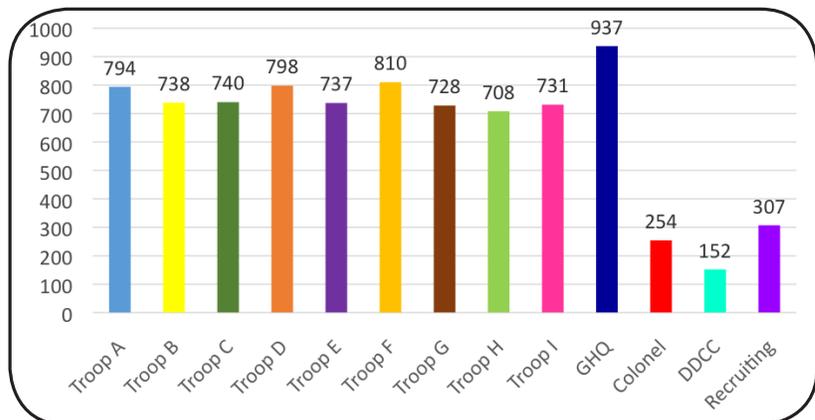
Division responsibilities include organizing press conferences (statewide), providing talking points/speeches to staff members upon request, brochure creation/review, and publishing reports (Patrol's Annual Report and *Patrol News*, for example). PIED released the "Don't Violate The Trust" traffic safety video in April 2016.

- Art Projects – 400
- Community Alliance Program Awards – 104
- Certificates – 1,068
 - Achievement – 50
 - Appreciation – 3
 - Awards Banquet – 23
 - Fleet Excellence – 274
 - Honorary Trooper – 25
 - Internship – 12
 - Law Enforcement Pilot – 1
 - Promotion – 249
 - Reclassification – 1
 - Retirement – 82 (provided upon request)
 - Student Alliance – 291
 - Work Recognition – 43
 - Youth Academy – 14
- IDs/Commission Cards – 441
- Building IDs – 459
- Business Cards – 1,644
- Media Card Requests – 258
- Colonel Alvin R. Lubker Memorial Safety & Education Center – Approximately 4,000
- Photographs taken – 9,811
- Prints – 761
- Photoshop Projects – 425
- Items Engraved – 1,331

2016. The most popular tweet showed a dash cam view of the dangers of driving too fast in inclement weather. On Facebook, a picture of the Patrol's K-9 teams ranked number one. The agency has 13 Twitter accounts enabling it to reach specific geographical areas as well as the entire state. The Patrol also launched its mobile application in 2016. This allows smartphone and tablet users quick access to the Patrol's emergency lines, locations, and web pages.

New displays were added to the Alvin R. Lubker Memorial Safety & Education Center in 2016. The Criminal Justice Information Services Division updated its AFIS display, and a water safety display was completed. The impaired driving/seat belt display was added to the center.

MSHP Tweets By Account – 2016



The Missouri State Highway Patrol welcomed 6.5K followers on Twitter and 55K likes on Facebook during

Field Operations Bureau

Major Gregory K. Smith is commander of the Field Operations Bureau with oversight responsibility for the Aircraft Division, Water Patrol Division, all nine troops, and the canine units, marijuana eradication, Major Crash Investigation Unit, Special Weapons and Tactics (SWAT) teams, Filling a V.O.I.D. Program, and Field Training and Evaluation Program.



**Major Gregory K. Smith
Commander**



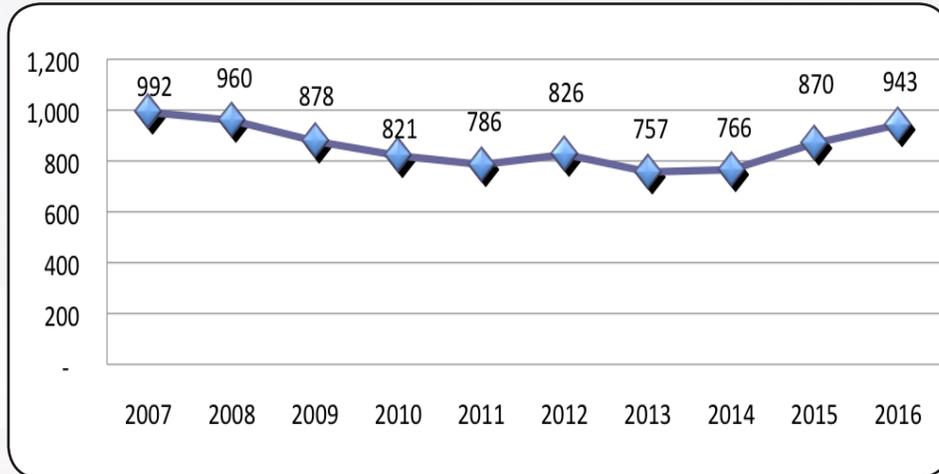
**Captain Norman A. Murphy
Operations Section**

Sgt. Cameron M. Heath, Q/FOB, conducts an at-scene investigation of a fatality crash in Stoddard County at the intersection of U.S. Highway 60 and County Road 593.

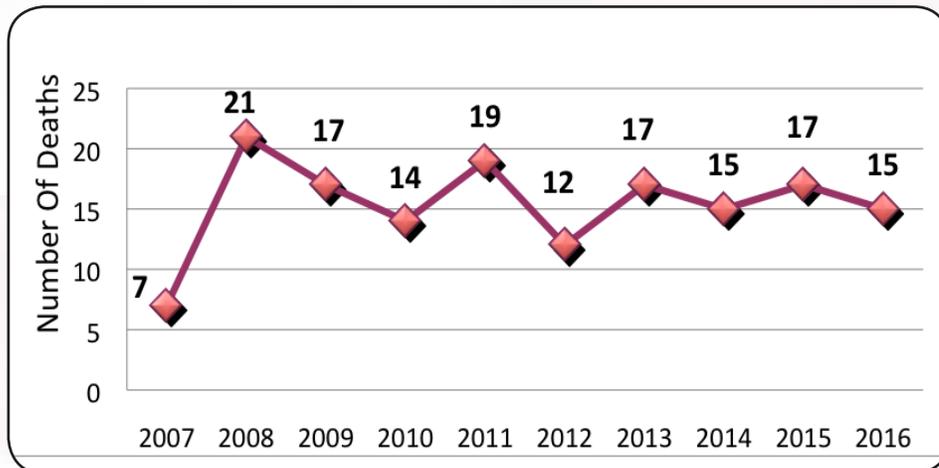


Missouri Fatalities

Traffic Fatalities



Recreational Boating Fatalities



Enforcement

Canine Program

The Missouri State Highway Patrol has 10 canine units assigned throughout the state. In 2016, officers received 536 requests for service. The canine teams conducted 212 vehicle searches, including passenger vehicles and commercial motor vehicles, 31 building searches, and 52 tracking events. These tracking events included suspects, escapees, and search and rescue missions. The canine teams conducted 73 public appearances and canine demonstrations throughout the state for schools and civic organizations. Seizures credited to the canines in 2016 included 640 pounds of marijuana, 88 pounds of cocaine, 12.2 pounds of methamphetamine, 4.6 pounds of heroin, 100 LSD dosage units, and varying amounts of other illegal narcotics. The canine teams seized approximately \$212,815 in United States currency. In addition, teams were responsible for locating numerous items related to other felonious activities, such as weapons and stolen property.

Special Weapons & Tactics Teams

The Missouri State Highway Patrol has four fully equipped SWAT teams located in Troop A, Troop C, Troop D, and Troop F. The teams are comprised of officers assigned to regular road duty and DDCC. In 2016, the Patrol SWAT teams responded to 34 activations and incidents, accounting for a total of 39 days on SWAT deployments. The activations included barricaded subjects, high-risk search and arrest warrants, manhunts, assisting Missouri Department of Corrections with one execution detail, and a civil unrest mission during the Ferguson, MO, incident's one-year anniversary. In addition, three of the four teams were assigned tactical duties for the 2016 presidential debate at Washington University in St. Louis. The teams conducted 18 civic presentations during the year. Throughout 2016, the four teams combined for a total of 105 training days.

Operation C.A.R.E.

The Missouri State Highway Patrol takes an active role in the Operation Combined Accident Reduction Effort program, both nationally and in Region VII. C.A.R.E. operations were conducted on all major highways throughout the annual holiday periods. In 2016, officers of the Missouri State Highway Patrol made 562 DWI (alcohol/drug)

arrests, 11,769 speed arrests, 3,728 seat belt arrests, 187 child seat violation arrests, and 977 drug arrests during C.A.R.E. operations. Troopers also recorded 12,242 motorist assists and investigated 1,703 traffic crashes during C.A.R.E. operations.

Criminal Interdiction

The interdiction of contraband transported on Missouri's highways continues to be a priority of the Missouri State Highway Patrol. In 2016, troopers made 132 criminal patrol stops, resulting in the seizure of 1,671 pounds of marijuana, 108 pounds of cocaine, 33 pounds of methamphetamine, 72 pounds of heroin, 441 narcotic pills, 106 LSD dosage units, 21 weapons, and \$490,912 in United States currency. There were 385 criminal charges associated with the 200 people arrested as a result of criminal patrol stops.

Sobriety Checkpoints

The Patrol conducted 60 sobriety checkpoint operations during 2016, checking more than 22,597 vehicles for intoxicated drivers. A total of 174 persons were arrested for driving while intoxicated. The Patrol made 1,150 total arrests while conducting sobriety checkpoints throughout the state, including 207 misdemeanor drug arrests, 54 felony drug arrests, and 14 other felony arrests. The Patrol also issued 1,513 warnings. Sobriety checkpoints are funded by a grant from the National Highway Traffic Safety Administration, through the Missouri Department of Transportation, Traffic and Highway Safety Division.

Major Crash Investigation Unit

The Patrol's Major Crash Investigation Unit is comprised of four teams with offices located in Higginsville, MO, Wentzville, MO, Rogersville, MO, and Jackson, MO. Each team is assigned four officers for a total of 16 full-time crash investigators. The following details represent the number of crashes reconstructed by each team: Team 1, Higginsville – 30; Team 2, Wentzville – 39; Team 3, Rogersville – 30; and Team 4, Jackson – 21. In addition, MCIU personnel completed 344 technical, supplemental reports in 2016.

Continued on the next page.

Enforcement

The Major Crash Investigation Unit continues to assist Patrol members and other agencies with the mapping of homicide scenes, crash data retrieval system downloads, photography of crash scenes, mapping, and provides comprehensive crash scene analysis. Additionally, personnel assigned to the crash teams work closely with the Training Division in an effort to mentor and prepare recruits for crash scene investigations.

Click It Or Ticket

The Click It or Ticket operation is an occupant protection Selective Traffic Enforcement Program. Various enforcement techniques were used during the period of enforcement, which include both saturation and routine patrols. Maintaining high visibility during this operation is critical to increasing public awareness and increasing seat belt usage. As a result of 2,679 traffic stops during the operations, the following arrests were made:

- 1,893 Seat Belt
- 50 Child Restraint
- 64 DWI
- 40 CVE Related Arrests
- 1,946 Speed
- 46 C&I
- 17 Failed To Yield
- 22 Stop Sign
- 37 Following Too Close
- 793 Non-moving Violations
- 166 Misdemeanor Drugs
- 280 Other Misdemeanor Arrests
- 134 Felony Arrests
- 320 Driver License Arrests (No DL, DWS/DWR)
- Additionally, 8,362 warnings were written.

Filling a V.O.I.D.

(Victims of Impaired Drivers)

The Missouri State Highway Patrol provides comprehensive assistance to victims of driving while impaired crashes through the Filling a V.O.I.D. program. Troopers, in addition to a civilian victim advocate, help victims and their families obtain assistance from victim service providers.

During 2016, the Patrol provided the following crime victim assistance: Children – 13, Adults – 118, Elderly – 18.

Operation Dry Water

The Patrol's marine enforcement troopers took part in Operation Dry Water, a national crackdown on impaired boaters June 24-26, 2016. Troopers arrested a total of 11 people statewide for boating while intoxicated, contacted 661 vessels and 2,000 boaters, and issued 114 boating violation summonses and 613 warnings. Marine operations troopers also issued 176 summonses for non-boating violations during the 2016 Operation Dry Water weekend.

Republic National Convention

For the first time in the nation's history, an Emergency Management Assistance Compact for a national convention was put in place. The compact covered additional law enforcement support for the 2016 Republican National Convention, from July 18-22, in Cleveland, Ohio. Buses transported the troopers to and from the convention. The Missouri State Highway Patrol contingent was part of the 1,600 state troopers from 19 state highway patrol/police agencies that were part of the EMAC. The Missouri troopers stayed in rooms at Case Western Reserve University, which also provided meals.



TROOP A

Organized in 1931. ● Located in Lee's Summit, MO. ● Serves 13 counties.



Capt. Scott A. Shipers
Commanding Officer

Corporal James E. Thuss accepted the September 2016 DPS Employee of the Month award and October 2016 Missouri State Employee of the Month. (See Courage & Dedication section.)

On October 21, 2016, the 22nd Annual Corporal Michael E. Webster blood drive occurred at Troop A Headquarters. Numerous law enforcement agencies, fire departments, universities, and community colleges statewide held blood drives at their respective locations.

Troop A personnel connected with the community for the 14th Annual Trooper Michael Newton Toy Drive. The drive resulted in over \$5,000 worth of toys being delivered to children at the Ronald McDonald House and Kansas University Medical Center.

Troop A personnel arrested 1,251 intoxicated drivers in 2016, and investigated 75 fatality crashes. Trooper Bruce Thoman led Troop A with 77 DWI arrests in 2016.

The Troop A's Special Enforcement Zone coordinated and planned interdiction projects along the interstate system in addition to their regular interdiction duties. Their efforts resulted in 53 criminal interdiction stops with 124 arrests. They seized 764 pounds of marijuana, 359 narcotic pills, and over \$253,000 in cash. Sergeant Robert B. McGinnis, Sergeant Gregory D. Primm, & Canine Jampy were recognized as May 2016 DPS Employees of the Month and June 2016 State Employees of the Month for their interdiction efforts and leadership among peers.

The Troop A commercial vehicle inspectors, officers, and CVETs conducted 14,471 inspections, which included 6,023 out-of-service violations and 30,011 safety violations. They also made a total of 8,454 arrests for 2016. Troop A personnel also hosted Student Alliance Programs for Northland Career Center, Fort Osage Career Center, and Herndon Career Center.

Troop A and local Gaming Division officers escorted 300 superloads from Richards-Gebaur Air Force Base in Belton, MO, to Stewartsville, MO, over a period of six weeks. The superloads represented 50 of the 95 windmills being erected. The effort included 10 officers per day working six days a week beginning in September 2016. Due to the size of the loads and restrictions, escorts utilized two separate routes. The large base sections utilized a route which took approximately five hours to complete. The blades and smaller sections utilized a route which took approximately one and one-half hours.



DPS Deputy Director Stephen Sokoloff presented the September 2016 DPS Employee of the Month award to Tpr. James Thuss. Tpr. Thuss' wife, Melody, stands to his left.



TROOP B

Organized in 1931. ● Located in Macon, MO. ● Serves 16 counties.



Capt. James E. Wilt
Commanding Officer

On March 26, 2016, 23 Troop B area high school students representing 14 high schools completed the 2016 Troop B Missouri State Highway Patrol Student Alliance Program. The program was held at the Troop B Headquarters on two consecutive Saturdays and was designed to familiarize high school students with the duties of a trooper and the Missouri State Highway Patrol. This was the sixth Student Alliance Program conducted at Troop B in as many years.

From June 12-17, 2016, Troop B officers assisted with the Bike Across Missouri event. During the event, several hundred bicyclists traveled through Troop B across various routes, ending in Hannibal, MO. Troopers were on hand to assist with traffic concerns and provide assistance to those participating.

On August 31, 2016, Corporal Kyle E. Easley, of Moberly, MO, accepted the Missouri Association of Prosecuting Attorney's DWI Hero of the Year Award. The award was presented to Cpl. Easley at the association's annual awards banquet held at the Tan-Tar-A Resort in Osage Beach, MO. Randolph County Prosecuting Attorney Mike Fusselman nominated Cpl. Easley for the award for his commitment to finding and apprehending impaired drivers. Over the past two years, Cpl. Easley made approximately 15-20% of the total driving while intoxicated arrests in Randolph County.

On November 3, 2016, Troop B hosted a luncheon for retirees at Ugo's Pizza in Bevier, MO. The event commemorated the Patrol's 85th anniversary. Captain James E. Wilt gave a presentation on Patrol history and new happenings within the Patrol. A special anniversary video message from Colonel J. Bret Johnson was shown. Lieutenant Erik A. Gottman provided a short presentation regarding the Patrol's response during the

incident in Ferguson, MO.

On November 14, 2016, 20 Troop B citizens completed their participation in the 2016 Troop B Community Alliance Program. This marked the 12th program of this type conducted in Troop B since 2001. During the 10-week program, participants were exposed to many facets of the Patrol, including recruit training, firearms, criminal investigations, and traffic enforcement.



Assistant Prosecuting Attorney Stephanie Luntsford, Cpl. Kyle Easley, Troop B, and Prosecuting Attorney Mike Fusselman paused for a photo after the Missouri Association of Prosecuting Attorney's banquet.



TROOP C

Organized in 1931. ● Located in Weldon Spring, MO. ● Serves 11 counties.



Capt. Ronald S. Johnson
Commanding Officer

Several Cardinals baseball players joined Corporal Juston R. Wheatley, Sergeant Al P. Nothum, and Trooper Barbara A. Collins in creating public service announcements about driving and seat belt safety.

On July 7, 2016, nine troopers from Troop C and Troop I spent the day at the Salvation Army's Camp Mihaska in Bourbon, MO. Troopers ate lunch, played games, played a few games of basketball, and spent the day interacting and getting to know the 125 young adults.

In September, members of the Missouri State Highway Patrol and other area public service agencies were invited to Farmington Middle School for a special lunch to honor their service. Several members ate alongside the students who were very excited to have them there.

In October, Troop C hosted 10 citizens in its Community Alliance Program. The seven-week program gave the citizens a new perspective of their Highway Patrol and memories to last a lifetime.

Numerous troopers assisted the Secret Service during the final presidential debate between Mr. Donald Trump and Ms. Hillary Clinton on October 9, 2016, at Washington University in St. Louis. The troopers played a major role in providing a secure environment at Washington University and escorting the candidates to and from the airport.

On November 1, 2016, employees and retirees gathered together at Troop C Headquarters to celebrate the Patrol's 85th anniversary with a luncheon. Everyone in attendance enjoyed socializing with friends and coworkers.

Trooper James M. Hurt accepted a Missouri Medal of Valor from Governor Jay Nixon in November 2016. The medal honored for his actions in disarming a suicidal subject and taking him into custody.

Around 3 p.m. on December 16, most of the 11 counties in Troop C were hit with an unexpected ice storm. Motorists were stranded in their vehicles for hours, and hundreds of vehicles were abandoned roadside. Many troopers were called out to assist stranded motorists and to assist with numerous traffic crashes.

During 2016, Troop C's Commercial Motor Vehicle Enforcement Unit displayed outstanding effort. Commercial vehicle enforcement troopers and commercial vehicle officers conducted a total of 18,091 commercial motor vehicle inspections. They found 9,697 violations to place vehicles out-of-service and found total of 49,176 commercial vehicle violations.



Cpl. Juston Wheatley socializes with students during an appreciation luncheon at Farmington Middle School.

Cpl. Dustin B. Reed teaches a member of the 2016 Community Alliance Program the proper technique for administering field sobriety testing.



Troop D

Organized in 1931. ● Located in Springfield, MO. ● Serves 18 counties.



Capt. Juan O. Villanueva
Commanding Officer

An increase in traffic crash fatalities dominated the news across the state in 2016. However, Southwest Missouri experienced a reduction in traffic crash fatalities of nearly 12 percent. Statistics regularly indicate alcohol and drugs as major contributing factors to these crashes. The members of Troop D focused their efforts in enforcement of impaired driving laws, amassing a total of 1,358 alcohol- and drug-related driving offenses. Specifically, Trooper Ryan L. Hutton led the state by making 138 driving while intoxicated arrests.

The National Association of State Boating Law Administrators honored Corporal Michael P. McClure as the Boating Law Enforcement Officer of the Year. On May 18, 2016, Cpl. McClure was recognized for his outstanding performance and achievements in the field of boating safety, education, and innovation, and for his past heroic efforts. Cpl. McClure continues to excel in the field of boating safety and is no doubt directly responsible for ensuring the safety of countless numbers of water enthusiasts in Southwest Missouri.

On October 23, citizens completed the 2016 Troop D Community Alliance Program with an awards ceremony, and dinner, held in Springfield, MO. The guest speaker for the evening was retired Colonel Ronald K. Repogle. Participants also had an opportunity to listen to a presentation about The MASTERS from retired Captain Jack

L. Merritt and Mr. Jamie Holstein. This year's program began on September 6, 2016, and participants met on consecutive Tuesday evenings. They became more familiar with Patrol operations and procedures through classroom training, practical exercises, and personal interaction with Patrol employees. Some of the topics included: traffic stops, crash investigation, firearms familiarization, marine operations, canine, and criminal investigation. Twenty-eight officers and employees served as guest instructors.

On November 28, 2016, Corporal David H. Brown and Trooper Robert W. Garrett accepted Missouri Medal of Valor awards from Governor Jay Nixon. Cpl. Brown and Tpr. Garrett accepted medals for their bravery and expertise when rescuing a stranded man after a flash flood near the Missouri Highway 251 bridge over the Pomme de Terre River in Polk County in December 2015.



Troop D's 2016 Community Alliance Program graduates are pictured.



Troop E

Organized in 1931. ● Located in Poplar Bluff, MO. ● Serves 13 counties.



Capt. Jeffrey N. Vitale
Commanding Officer

Troop E, which includes the 13 counties of Southeast Missouri, has an authorized strength of 93 members and 72 civilian employees. Our officers made a total of 27,270 arrests, which included 714 arrests for driving while intoxicated and 2,007 drug-related arrests, and investigated 3,617 traffic crashes.

On April 1, 2016, Captain George E. Ridens retired after 35 years of service to the Highway Patrol. Lieutenant Jeffrey N. Vitale was promoted to the rank of captain and assumed the position of Troop E's commanding officer.

On April 29, 2016, Trooper Donald J. McBride was involved in a shooting during a traffic stop in Cape Girardeau County. An investigation determined Tpr. McBride's actions were lawful and justified.

On May 14, 2016, the Troop E Honor Guard represented the Missouri State Highway Patrol during National Police Week in Washington, D.C.

On July 29, 2016, 10 high school aged cadets attended the first "Patrol Youth Academy" at Three Rivers College in Poplar Bluff. The event was organized by the Career Recruitment Division. Numerous officers and civilian personnel assigned to Troop E assisted.

Troop E hosted a Community Alliance Program. Participants learned about Patrol history and other areas of interest.

Troop E personnel, the Career Recruitment Division, and the Boy Scouts of America partnered to start the first Missouri State Highway Patrol Law Enforcement Explorer Post.

Twenty-two officers from Troop E were assigned to assist with security at the presidential debate between Mr. Donald Trump and Ms. Hillary Clinton at Washington University in St. Louis.

Approximately 13 Troop E officers attended Field Force Operations training at the Center for Domestic Preparedness in Anniston, AL.

Troop E holds the honor of establishing the Patrol's first Canine Apprehension Team. The team is comprised of two teams of six officers and two Patrol canines, and can be deployed for the tracking and apprehension of armed and dangerous suspects.



Troop E Honor Guard members prepare to post the colors during the National Honor Guard competition in Washington D.C.



Troop F

Organized in 1931. ● Located in Jefferson City, MO. ● Serves 13 counties.



Capt. Michael A. Turner
Commanding Officer

Two separate, wrong-way driving crashes in Miller County took the lives of five people during June. Two people were killed on Friday, June 3, on U. S. Highway 54, at Walnut Grove Road, and three people were killed on Wednesday, June 8, on U.S. Highway 54, at Storage Road. As a result, Troop F personnel participated in a MoDOT road safety audit of U.S. 54, from Mexico, MO, to Camdenton, MO, to address the concern of wrong way and cross-median fatalities.

On Friday, August 26, 2016, two Louisiana men were killed at the Lake of the Ozarks when their 2013 MTI speed boat was traveling downstream and became airborne. The 44-foot boat rolled in the air, struck the water, and flipped upside down, ejecting both men. The Patrol's Dive Team recovered their bodies the next morning in 68 feet of water. The next day, then-Corporal David F. Echternacht, Q/TND, was working the 2016 Annual Shoot Out Boat Race at Lake of the Ozarks when a violent crash occurred. Cpl. Echternacht jumped into the water and saved the driver, who survived the incident.

In October 2016, Trooper Gary E. Gundy attempted to stop a vehicle for speed on Interstate 70 in Boone County. The vehicle exited Interstate 70, striking another passenger vehicle at the top of the exit ramp. The vehicle fled the scene of the crash and traveled north to the Midway Travel Plaza. Tpr. Gundy was able to detain the individuals in the vehicle. The subsequent investigation revealed every item stolen from a motion picture warehouse in San Francisco, CA, on September 11, 2016. The value of the recovered property was approximately \$1,050,000.

On September 12, 2016, a Cessna aircraft pilot with one passenger on board reported he did not believe he was going to make it safely to the runway at Columbia Regional Airport. After a few tense moments, Sergeant Ryan S. Thompson and Trooper David L. Fouch determined the plane landed safely on Missouri Route J, south of Missouri Route H, in Callaway County. The plane received fuel

Some of the stolen items recovered by Tpr. Gary Gundy during an October 2016 traffic stop are shown here.



Cpl. Matthew T. Halford provides a football to a youngster during an MU football game.



Cpl. Justin W. Turner talks to Troop F Student Alliance attendees during a demonstration on April 9, 2016.



Sgt. Ryan Thompson watches as an airplane prepares to take off on Missouri Route J in Callaway County on September 12, 2016. The plane landed on the highway after it ran out of fuel.



Troop G

Organized in 1946. ● Located in Willow Springs, MO. ● Serves 9 counties.



Capt. Mark G. Inman
Commanding Officer

On October 7, 2016, Trooper Christopher A. Kimes overheard radio traffic of a shooting at a McDonald's parking lot in West Plains, MO. He drove toward the location and was flagged down by a motorist who said the shooting suspect was in front of them driving a white ford pickup with a confederate flag in the rear glass. Tpr. Kimes caught up to the vehicle and a pursuit ensued. The pursuit ended at the suspect's residence where Tpr. Kimes took the suspect into custody without incident. The male suspect had fatally shot his estranged wife and attempted to shoot a male who was with her.

In October 2016, Troop G hosted its eighth Community Alliance Program with 19 area residents attending. Attendees were exposed to the duties of a trooper and given demonstrations by the Patrol's Aircraft Division, SWAT team, and Major Crash Investigation Unit. They also learned many other aspects of the Patrol's responsibilities.

In 2016, a bear was captured on a Troop G trooper's in-car video system running into the side of a moving vehicle. The bear was uninjured and fled the scene. The video was posted to the Patrol's social media accounts and was viewed 162,146 times and was shared 3,227 times.

On October 25, 2016, a masked individual walked from the woods into the backyard of a residence in Texas County where several people were having a barbeque. This person shot two men, killing one and seriously injuring the second. Area law enforcement, troopers from Troop G, and members of the Patrol's Aircraft Division searched the remote area near the shooting scene. Several days later, the suspect was apprehended inside a country church. On November 14, 2016, the same subject walked out the back door of the Texas County Justice Center after it was propped open by construction workers working on site. Troop G troopers, members of the Patrol's Aircraft Division, and area law enforcement began a search for the subject. He was located the following day after he went to a residence asking the occupant for a sandwich. The resident contacted law enforcement and the escapee was taken into custody a short time later near the residence.



Missouri State Highway Patrol shared their video.

June 23 at 12:00pm · 🌐

As bear populations increase in Missouri, so will incidents involving bears and humans. Although the bear in this video was not seriously injured, it creates the potential for a dangerous encounter with an injured bear. If you strike a bear on the highway, contact the Highway Patrol and remain inside your vehicle until the trooper arrives.





Troop H

Organized in 1946. ● Located in St. Joseph, MO. ● Serves 15 counties.



Capt. James E. McDonald
Commanding Officer

On February 11, 2016, Troop H officers responded to Tarkio High School in reference to a student possessing a handgun at school. Tarkio High School officials learned a student possibly possessed ammunition on school property, escorted him to a secure location in the high school, and contacted the Tarkio Police Department. After arriving, the Tarkio Police Department officers located a handgun in the student's backpack at which time he was taken into custody and the school placed on lockdown. Officers from the Missouri State Highway Patrol, Tarkio Police Department, and the Atchison County Sheriff's Office conducted a protective sweep of the school and the school was taken off lockdown. The suspect, a 19-year-old white male, was later charged in Atchison County.

On August 1, 2016, a monument was unveiled at the intersection of Missouri Highway 118 and Missouri Highway 111 to honor our fallen brother Trooper Frederick F. Guthrie Jr and his K9 Reed. August 1, 2016, marked the five-year anniversary of when the search began for Tpr. Guthrie and K9 Reed. Family and friends gathered for the unveiling of the beautiful monument that will forever stand as a reminder of the ultimate sacrifice made by Tpr. Guthrie and K9 Reed. The monument was a cooperative effort by Troop A, Zone 19, marine operations, family, Holt County citizens, and friends of Tpr. Fred Guthrie Jr. Tpr. Guthrie was the 30th member of the Missouri State Highway Patrol to make the ultimate sacrifice while serving and protecting the citizens of Missouri. We will never forget the "Ultimate River Warrior."



Sgt. Jake Angle stands with members of the Troop H 2016 Community Alliance Program.

Friends and family visit after the ceremony unveiling a tribute to Tpr. Frederick F. Guthrie Jr.



Troop I

Organized in 1950. ● Located in Rolla, MO. ● Serves six counties.



Capt. James W. Remillard
Commanding Officer

Aside from the day-to-day operations and a wide variety of calls for service, traffic stops, and spotchecks, there were a number of notable incidents in 2016. On February 21, 2016, troopers assigned to Troop I ended a lengthy seven-month search for Johnathan Shay of St. James. The 13-year-old autistic boy was reported missing on July 9, 2015. Numerous troopers and resources from Troop I and General Headquarters assisted the Phelps County Sheriff's Department and other agencies, by searching on foot, by air, and on water. Human remains were located by a property owner and later identified as those of Johnathan Shay.

On May 18, 2016, Trooper Grant A. Ayres, Zone 3, Crawford County, was involved in a fatal shooting. The shooting occurred on the south service road to Interstate 44 one mile west of Sullivan, MO. Tpr. Ayres initiated the traffic stop for a vehicle not displaying a front license plate. The suspect, who was wanted on drug violations, displayed a handgun, which resulted in the fatal shooting. Tpr. Ayres was not injured in the incident and returned to duty.

In July, the Troop I region once again experienced torrential rain fall that resulted in numerous flash floods. Sergeant Jason H. Glendenning and Trooper Tyler G. Zimmerman, assigned to Zone 11, marine operations, were recognized for their heroic actions in rescuing 11 people on the Niangua River in one day. The troopers were named December 2016 DPS Employees of the Month.



Torrential downpours in July led to flash floods isolating much of the Troop I area.

Numerous members of Troop I assisted with a variety of high school docudramas in an attempt to save teenage lives and promote highway safety.



Aircraft Division



Capt. David K. Striegel
Director

During 2016, the Missouri State Highway Patrol's Aircraft Division safely and effectively provided many important airborne law enforcement services to the citizens of the state. The aircraft fleet in 2016 consisted of four helicopters, eight single-engine airplanes, and two twin engine King-Airs. These aircraft were operated by 12 full-time pilots and supported by two aircraft maintenance specialists and one administration office support assistant.

The helicopters provided assistance with searches, surveillance, and assessing the damages from natural disasters. A SAR (search and rescue) and FLIR (forward looking infrared radar) camera equipped helicopter, assigned to Jefferson City, conducted numerous aerial searches. Many of these searches, in locations throughout the state, supported law enforcement personnel in locating missing children, elderly persons, and fleeing criminals.

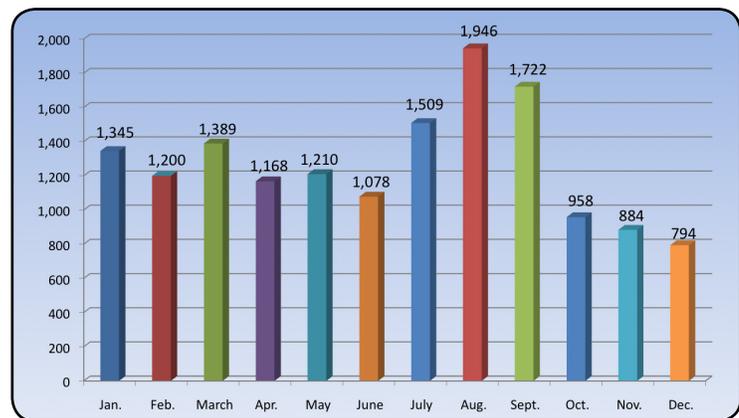


Cpl. Dustin Metzner, Sgt. David Dinges, and Cpl. Dustin Braynard prepare for a SAR training exercise.

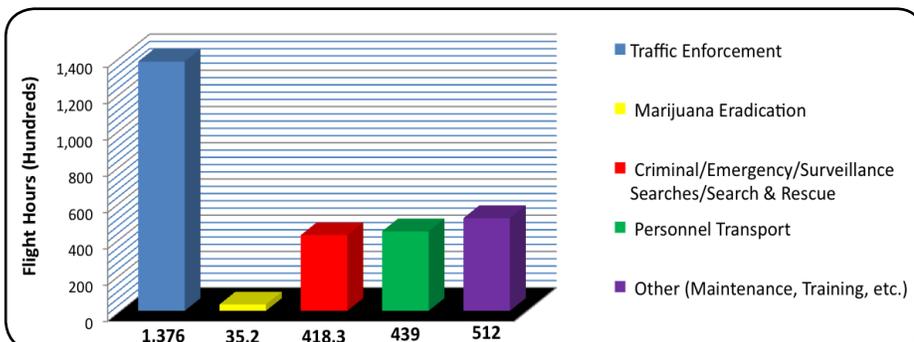
The single engine airplanes provided airborne assistance with searches, as well as traffic enforcement, and relays of personnel and equipment. These searches also supported law enforcement in locating missing persons and stolen property.

The Aircraft Division provided personnel transport for elected officials, members conducting criminal investigations, and other state agencies to various airports in Missouri, and to locations in the following states: Arkansas, Iowa, Illinois, Indiana, Kansas, Kentucky, Michigan, Minnesota, Nebraska, New Jersey, Ohio, Oklahoma, Pennsylvania, Tennessee, Texas, West Virginia, and Wyoming, and to Washington, D.C.

2016 Enforcement Contacts



2016 Flight Hours



Water Patrol Division



Capt. Matthew C. Walz
Director

The Water Patrol Division provides oversight of the Patrol's marine operations function, including the training of marine troopers. Administrative management of the boater education, navigational aids, and regatta programs are a primary function as well. The division also manages and coordinates the Patrol's Dive Team.

Boater Education

All boaters born after January 1, 1984, are required to take a boater education course and possess a boater education card and photo ID while operating a vessel on Missouri lakes. This includes personal watercraft operators. The attendance in Patrol-sponsored courses continues to grow, as does awareness of our state mandatory education requirements.

Navigational Aid Regulation

The Water Patrol Division issues permits for all buoys and other navigational aids in Missouri. Over 5,000 buoy permits are maintained in the Patrol's automated buoy system. Buoy audits are completed by marine operations troopers each year on a percentage of the existing buoy permits to ensure compliance. Applications are approved based on state regulations after being investigated by a marine operations trooper and heard by the Patrol's Buoy Committee at a public hearing.

Regattas

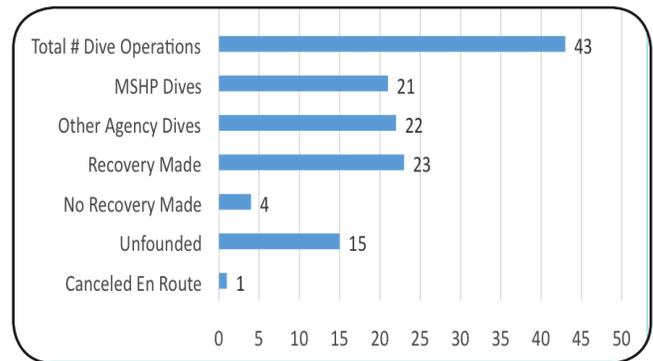
Regattas and organized events, such as parades, races, and fishing tournaments, require a permit from the Water Patrol Division. In 2016, 1,899 regatta applicants were

granted permits. The division ensures permitted regattas do not create a danger to public safety or unduly disrupt navigation.

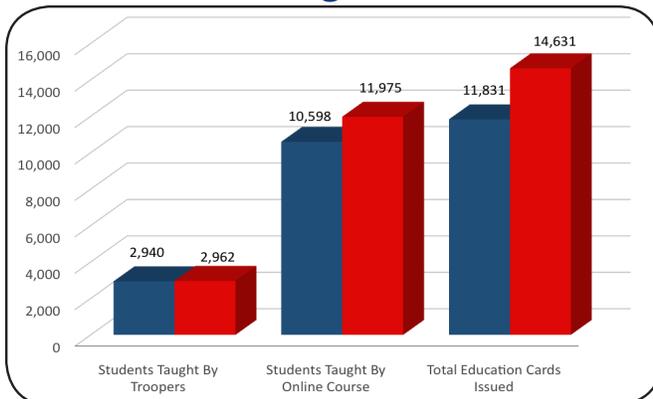
Dive Team

The Missouri State Highway Patrol Dive Team consisted of 12 divers in 2016, comprised of members assigned to both the highway and marine operations functions. Divers were requested to assist federal, state, and local agencies during the course of the year. Dive operations include searches for bodies, weapons, vehicles, stolen items, and other public safety related dives.

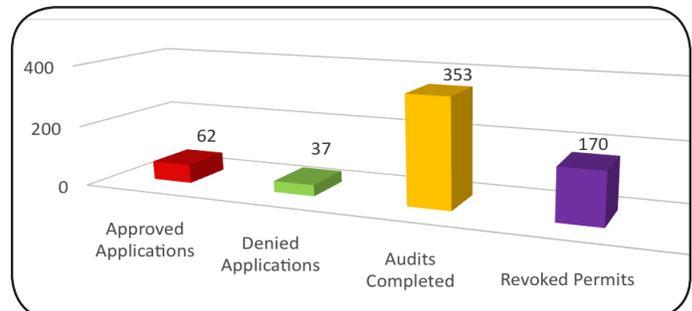
2016 Dive Operations



Boating Education



Navigational Aid Regulation



Crime Laboratory Division

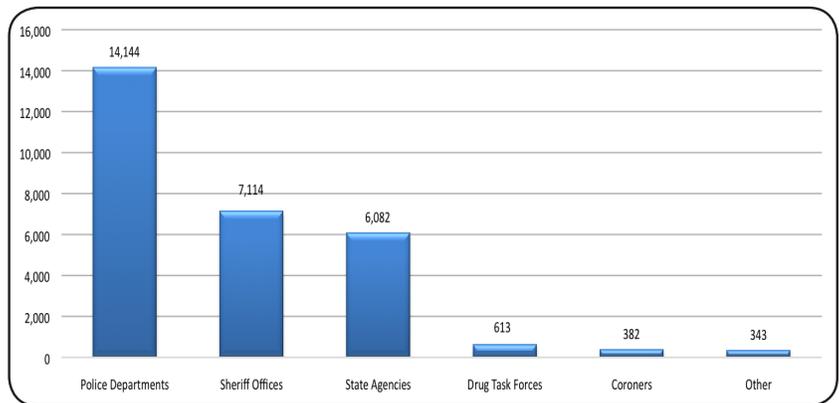


Mr. William E. Marbaker
Director

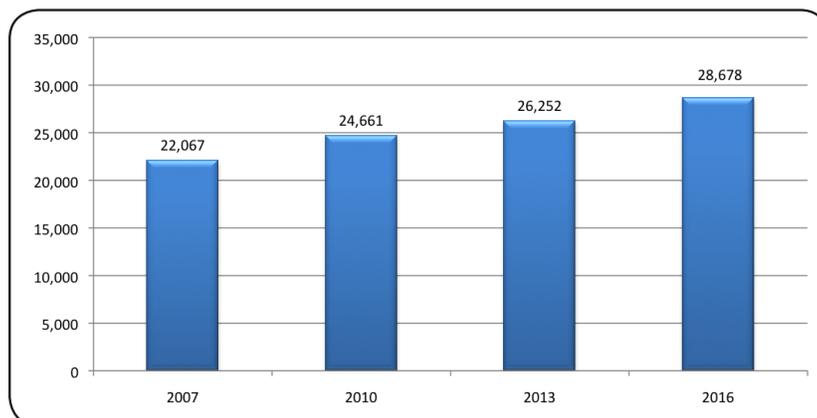
The Crime Laboratory Division provides forensic science support to the Missouri State Highway Patrol as well as over 600 other local, state, and federal law enforcement agencies throughout Missouri. The division analyzes physical evidence recovered from criminal investigations, offering the forensic specialties of drug analysis, DNA casework, toxicology, firearms and toolmarks, latent prints, and trace evidence. The Crime Laboratory Division has been continuously accredited by the American Society of Crime Laboratory Directors/Laboratory Accreditation Board (ASCLD/LAB) since 1985, and is currently internationally accredited under ISO/IEC 17025 and ASCLD/LAB Supplemental Standards.

There are eight crime laboratories in the division. The General Headquarters Crime Laboratory in Jefferson City and the Springfield Crime Laboratory are both full service, offering all the services listed above. The Cape Girardeau Crime Laboratory offers DNA casework, drug chemistry, toxicology, and latent prints. The Macon, Willow Springs, Park Hills, and St. Joseph laboratories offer drug chemistry testing and the Carthage Crime Laboratory offers latent print analysis and drug chemistry. The General Headquarters Crime Laboratory is responsible for managing the state's Combined DNA Index System (CODIS).

Cases Submitted By Agency Type



Offenders In Combined DNA Index System (CODIS)



Total Forensic Reports Completed

32,360

Average Number Of DNA Cases Per Month

228

Division Of Drug & Crime Control

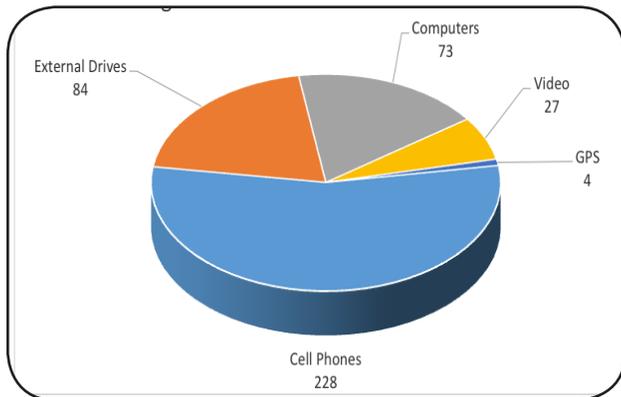


Capt. Eric T. Olson
Director

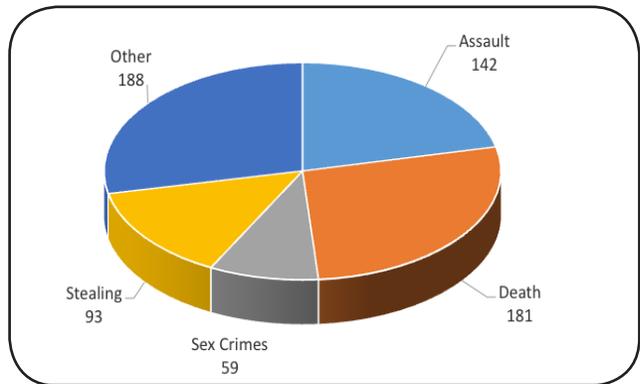
In 2016, the Division of Drug and Crime Control included the following: Criminal Investigative Units, which includes 17 polygraph examiners; Digital Forensic Investigative Unit; Bomb Squad/Technical Services Support Unit; Forensic Accounting Unit; Juvenile/Missing Persons Unit; Narcotics/Vice Unit; Organized Crime/Anti-Terrorism Unit; Public Information and Education Unit; Rural Crimes Investigation Unit; Violent Crime Support Unit; and HIDTA (High Intensity Drug Trafficking Area).

The following charts depict 2016 activity for some of the units within DDCC.

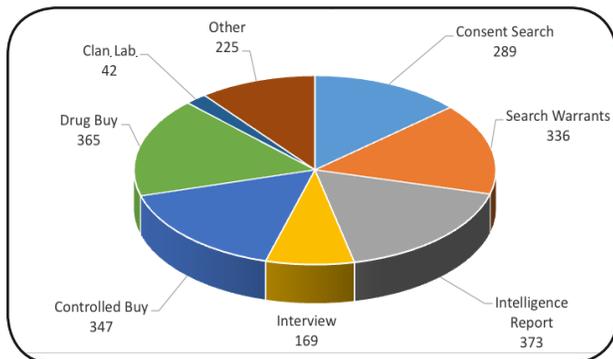
Digital Forensics Unit Examinations



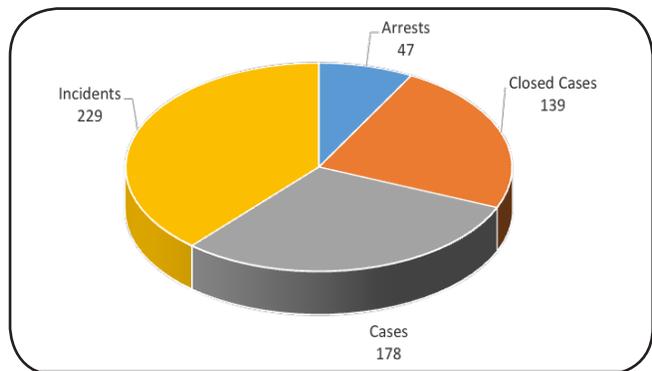
Criminal Investigative Unit Cases



Narcotics/Vice Unit Cases



Rural Crimes Unit Cases



Gaming Division



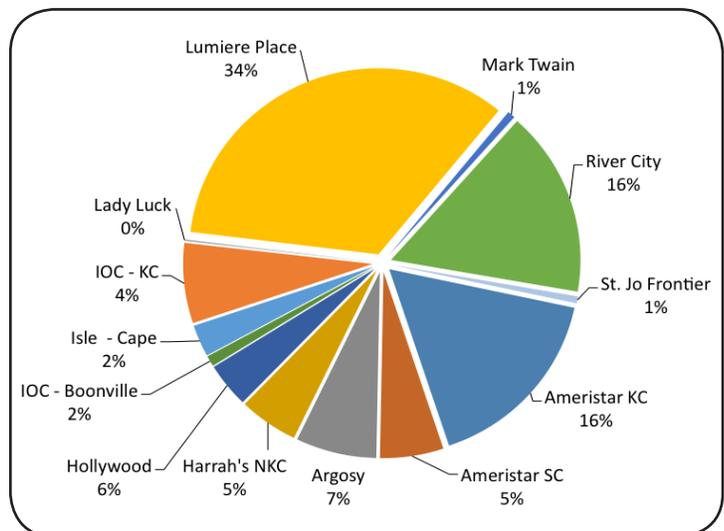
Capt. Christopher S. Jolly
Director

The Gaming Division has an authorized strength of 128 members and three civilian employees. The division is divided into three primary units: Administrative Services, Investigative Unit, and Enforcement. The Administrative Services Section oversees division motor equipment/fleet management, training, criminal records/case management, overtime, recruiting, personnel actions, and special projects.

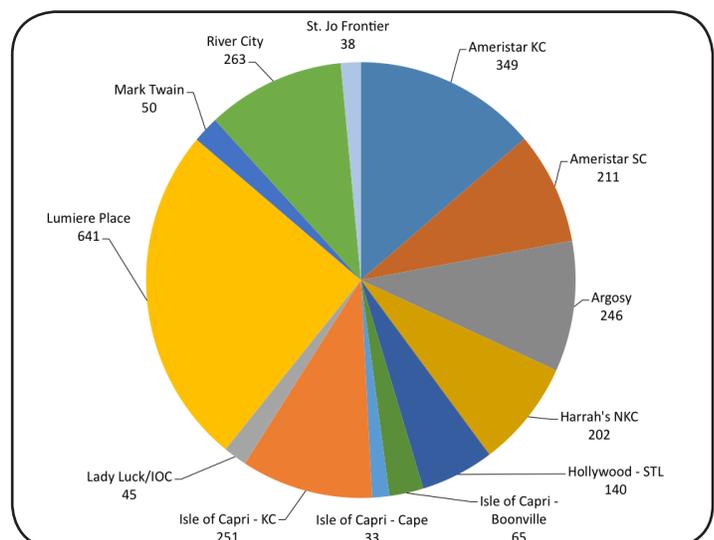
The Investigative Unit oversees the collection and preservation of evidence, supply, and conducts comprehensive background investigations of individuals, companies, and suppliers applying for licensure with the Missouri Gaming Commission. This section is also responsible for conducting specialized investigations related to gaming offenses, white-collar crimes, and public corruption cases, as well as investigations related to Missouri's charitable gaming industry. There are 13 Class B (riverboat) licensees, 22 supplier/manufacturing companies, and 8,565 active occupational licensees, all of which require some level of investigative and regulatory oversight by Patrol members. During 2016, investigators were involved with 53 investigations. The unit is responsible for providing oversight and conducting investigations related to Missouri's 233 licensed charitable gaming operations. In 2016, the Investigative Unit initiated six charitable gaming investigations, which included annual re-licensing investigations, illegal gambling device cases, and administrative complaints.

During 2016, members assigned to the Enforcement Unit conducted 2,489 criminal investigations, made 5,167 arrests, and generated 2,534 Gaming Reports. Officers assigned to the Gaming Division were responsible for processing 682 disassociated persons (problem gamblers) and handled for hundreds of other regulatory matters, for which the Highway Patrol is responsible.

2016 Casino Arrests Statewide



2016 Casino Gaming Reports



Missouri Information Analysis Center

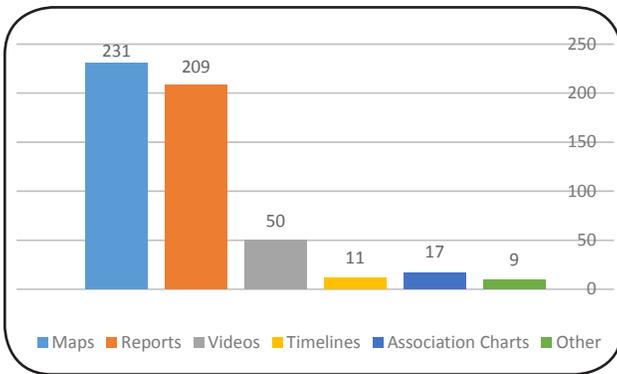


Capt. David A. Hall
Director

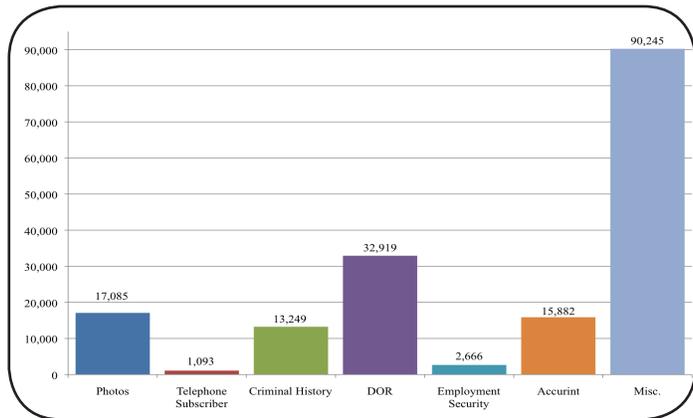
The Missouri Information Analysis Center (MIAC) is the state's officially designated fusion center, located at the Ike Skelton Training Site in Jefferson City, MO. The MIAC is a 24/7, 365 days a year center staffed by one director, two assistant directors, 20 full-time Missouri State Highway Patrol criminal intelligence analysts, two full-time Missouri National Guard counterdrug analysts, one Missouri Department of Corrections investigator, one U.S. Department of Homeland Security intelligence officer, one U.S. Department of Homeland Security reports officer, two part-time FBI analysts, and one Public Service Commission analyst. Due to an ongoing relationship with the MSHP CJIS division, a cyber analyst is assigned part-time to the MIAC. An additional four, fully trained, part-time employees are assigned to special projects.

The primary mission of the MIAC is to receive, gather, analyze, and disseminate criminal and terror-related information to law enforcement agencies nationwide. MIAC's outreach programs encourage all law enforcement and public safety agencies to utilize MIAC services in incidents of natural or man-made disaster, criminal, and terrorism-related investigations. The employees of the MIAC provided 86 hours of training to 1,539 individuals during 2016.

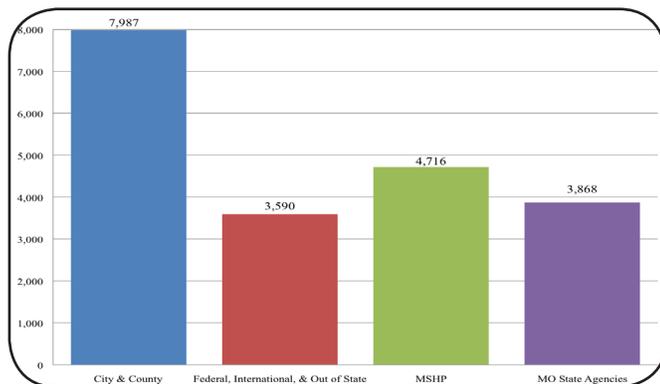
Investigative Products Developed



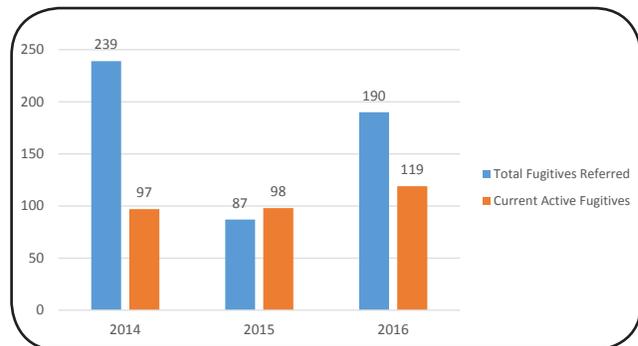
Calls For Service By Type



Calls For Service By Source



Fugitives Referred/Current Active Fugitives



Administrative Services Bureau

Major Malik A. Henderson is commander of the Administrative Services Bureau with oversight responsibility for the Career Recruitment, Human Resources, Research and Development, and Training divisions.



**Major Malik A. Henderson
Commander**



*Members of the 102nd
Recruit Class await
inspection.*

Recruiting troopers can happen anywhere. Here, Tpr. Stephanie Eaton, Troop A, Tpr. Liere Dancy, Troop A, and Sgt. Robert Parr, Q/CRD, network with soldiers at a Fort Hood, Texas, recruiting event.



Career Recruitment Division



Capt. Roger D. Whittler
Director

The Career Recruitment Division coordinates recruiting, trooper selection, veteran's benefits, equal employment opportunity, trooper reinstatement, and student internships. In 2016, there were 2,433 full-time Patrol employees, with seven full-time employees assigned to the Career Recruitment Division. The listed items represent the major functions performed by the Career Recruitment Division in 2016.

Administrative

The Career Recruitment Division completed two preliminary investigations regarding equal employment opportunity-related inquiries, two trooper reinstatement requests, and 14 veterans' on-the-job training enrollments and monthly certifications.

Recruitment

Recruiters accomplished the following in 2016:

- Attended over 248 recruiting events. In addition to events in Missouri, recruiters attended events in Arkansas, Minnesota, Kentucky, and Texas.
- Administered the Trooper Selection Process written and fitness testing at 19 locations throughout the state of Missouri.
- Provided recruiter training for 74 part-time recruiters.
- Logged 3,606 hours performing recruitment activities.
- Placed print advertisements for Patrol careers in newspapers in each county of the state.
- Updated a recruitment video.
- Maintained a presence on the Internet using social media.
- Responded to 2,300 telephone calls on the recruitment line, and 1,300 emails from the recruitment website.
- Facilitated 16 college students' participation in the Missouri State Highway Patrol Student Internship program.

Trooper Selection Process

- Received 1,509 Trooper Pre-Employment Inquiries for the position of trooper in 2016. (This is down from 1,861 pre-employment inquiries in 2015.)
- The 102nd Recruit Class began training on January 4, 2016, with 42 recruits.
- The 103rd Recruit Class began training on July 5, 2016, with 39 recruits.
- Responded to 30 inquiries from various law enforcement agencies nationwide regarding selection process information about previous/current trooper applicants.



This photo taken in Moniteau County was used during a recruitment campaign. Pictured are (l to r) Trooper Allison Enderle, Troop F, and Sergeant Demond Tauber, Q/CRD.

Human Resources Division

The Human Resources Division coordinates personnel- and employee-related functions for Patrol components to further efforts in selecting and retaining a qualified workforce. The following represents a synopsis of HRD operations in 2016:

- There was an average monthly employment of 2,403 full-time Patrol employees, with the highest number of employees in the month of July (2,436) and the lowest number of employees in the month of April (2,384).
- The highest number of uniformed members (excluding recruits) were employed in the month of January (1,255), and the highest number of civilian employees were in the month of June (1,151).
- The lowest number of uniformed members (excluding recruits) was in the month of December (1,230) and the lowest number of civilian employees were in the month of October (1,118).

One full-time position was transferred to another component in 2016, leaving 17 full-time employees assigned to the Human Resources Division. The listed items represent the major functions performed by the Human Resources Division in 2016.

Administrative Services

- Processed 103 retirements and 84 resignations.
- Responded to 2,500 SAM II and Time Reporting System (TRS) Inquiries.
- Conversion of over 46,197 documents scanned to digital form.
- The DEFENSE (Defending Employees from the Effects of Negative Stressful Experiences) program conducted 331 one-on-one support incidents; made 22 referrals to mental health professionals; and held 13 critical incident group debriefings.



Capt. David A. Flannigan
Director

Support Services

- Received 4,467 external civilian applications for employment.
- Processed 1,953 personnel action requests, i.e. new hires, promotions, reclassifications, transfers, salary adjustments, table of organization changes, etc.
- Coordinated GHQ/Troop F "Take Our Children To Work Day" for 118 employees and their children.
- Coordinated three blood drives (June 8 – a total of 34 units collected; August 10 – a total of 46 units collected; and October 19 – a total of 33 units collected).



Research & Development Division

The Research and Development Division is tasked with responsibilities designed to enhance and optimize organizational capabilities.

Organizational Support & Administrative Services Section

Directives & Accreditation

- Reviewed, amended, or added 112 directives.
- Successfully completed year one of a four-year accreditation assessment.
- Conducted CALEA Component Compliance Representative training on digital workflow and compliance proofs.
- PowerDMS: 30 training presentations, 8 tests, 248 troop/division level directives, and 123 agency-wide directives.

Fiscal Notes

- Received 848 pieces of FY16 legislation.
- Completed 666 FY16 fiscal notes.
- Completed 175 FY17 fiscal notes (to date).
- Cross-trained RDD personnel on fiscal notes process.

Strategic Planning/Administrative

- Completed the 2017-2019 Strategic Plan
- Answered 119 request for information for other agencies.

The Statistical Analysis & Internal Support Services

Statistical Analysis Center

- Completion of Crime in Missouri 2015.
- Completion of Traffic Crash Compendium 2015.
- Completed 46 Ad-Hoc Requests (decrease indicates users are able to obtain data easier from our new online digital publications).
- Completed bi-monthly DPS Dashboard reports.
- Completed Justice Assistance Grant Evaluation Plan FY2017.
- Completed FY2016 Missouri Statewide Drug & Violent Crime Strategy FY2016.



Capt. Rex M. Scism
Director

- Conducted Missouri's first crime victimization survey in partnership with the University of Missouri.
- Developed a SAC Intranet Dashboard to provide GIS maps to plot traffic stops, DWIs, and BWIs.
- Developed GIS County Fact Sheets.

Staff Inspections

- Criminal Justice Information Services Division
- Human Resources Division
- Professional Standards Division
- Division of Drug and Crime Control
- Troop I
- Troop E
- Troop H
- Public Information and Education Division

Forms & References

- Created seven new forms.
- Rescinded 19 forms.
- Revised 106 forms.
- Performed 445 actions on 106 forms.
- Assisted with upgrade of the crash report in AFR.

Property Control

- Inspected 10 component property control rooms.
- Inspected GHQ property control bunkers.

The Research and Development Division also assists with staff studies, general research, and optimization strategies that are designed to make the workplace safer and more productive.

Training Division



Capt. Vince S. Rice
Director

The Missouri State Highway Patrol's Training Division provides centralized training programs at the Law Enforcement Academy in Jefferson City, as well as prepares, conducts, and coordinates continuing education, management training rule, and recertification courses. The Academy is an approved peace officer training center under Chapter 590 RSMo. As such, it provides certified basic and career enhancement courses to any law enforcement officer upon proper application and payment of appropriate fees.

The Academy graduated 65 new troopers in 2016. The 102nd Recruit Class began training on January 4, and graduated June 24, 2016. The 103rd Recruit Class began training on July 5, and graduated December 30, 2016.

In 2016, 17,769 seats were occupied in the 1,486 Patrol recertification sessions. Also in 2016, 12,842 seats were occupied in 1,210 continuing education classroom sessions, totaling 77,415 session hours of continuing education training.

All Patrol managers and supervisors received specialized training in order to comply with the state's revised management training rule. In 2016, 17,395 seats were filled in the 1,545 management training rule classroom sessions, totaling 104,660 session hours of management training rule topics.

In 2016, the Patrol migrated from the 2 1/2-day academy-based in-service for members and commercial vehicle officers every three years, to a model requiring 12 additional elective POST credit hours annually. The

requirement was approved mid-year and it was recommended all officers make a concerted effort toward that goal. Of 1,321 officers, all except 13, who were on military or extended leave, earned the required 12 elective hours or more.

Seven civilian in-service sessions were conducted in the fall 2016. The Academy recorded a total of 1,266 hours of credit for the 211 employees who attended.

In a cooperative effort with Mineral Area Community College in Park Hills, MO, 27 students applied for college credit for their studies at the Patrol Academy in 2016.

The MultiMedia Unit received 373 written requests for MultiMedia work in 2016, which is a 30.9% increase from 2015. Some of that work included video clip conversion, technical assistance, media duplication, and other special projects. One of the major responsibilities of the MultiMedia Unit is to provide audio-visual support for the recruit classes throughout their training.

	Schools/Trainings/ Meetings	Number of Students	Meals Served
January	22	361	3,510
February	32	592	3,822
March	34	636	5,595
April	37	744	4,820
May	15	240	4,367
June	21	359	5,898
July	17	305	5,217
August	27	421	5,844
September	29	516	4,463
October	29	574	4,336
November	25	389	4,253
December	27	490	2,876
Total	315	5,627	55,001

Support Services Bureau

Major Gregory D. Kindle is commander of the Support Services Bureau with oversight responsibility for the Commercial Vehicle Enforcement, Driver Examination, Fleet & Facilities, and Motor Vehicle Inspection divisions; capital improvements; and governmental affairs.



**Major Gregory D. Kindle
Commander**



Driver examiners attended the 2016 Basic CDL School, the first step in becoming federally certified to administer CDL tests.

CVO Sprv. I Michael Morris, Troop E, stops a truck for inspection on Interstate 55.



Commercial Vehicle Enforcement Division



Capt. David E. Earney
Director

The Commercial Vehicle Enforcement Division coordinates the uniform enforcement of commercial vehicle laws and regulations. The division is currently comprised of 106 commercial vehicle officers and commercial vehicle inspectors who operate 23 fixed weigh stations and 23 portable scale trucks. In addition, the Patrol has 33 commercial vehicle enforcement troopers and approximately 55 other troopers who are certified to perform various levels of the North American Standard Inspections.

On August 5, 2016, 13 commercial vehicle inspectors graduated from the Patrol's Law Enforcement Academy. The 10th Commercial Vehicle Inspector class completed 10 weeks of intensive training and filled current vacancies located throughout the state.

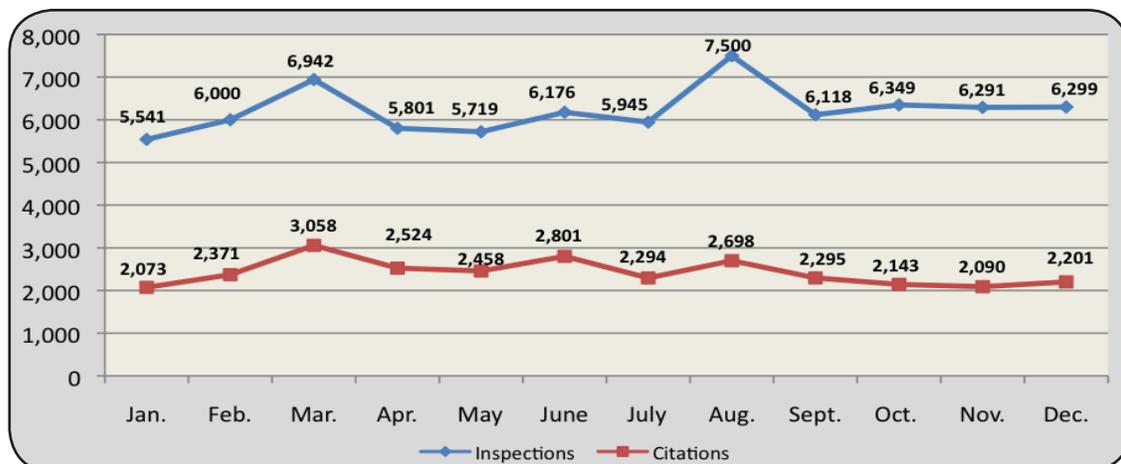
In 2016, overall enforcement efforts resulted in:

- 74,826 commercial vehicle inspections;
- 155,233 violations detected;
- 31,101 out-of-service violations detected; and
- 29,006 citations issued.



CVE Inspector III Tyler D. Kyle, Troop C, speaks with a commercial vehicle driver during an inspection.

2016 Commercial Vehicle Enforcement Inspections & Citations



Driver Examination Division



Capt. David P. Perkins
Director

The overall responsibility of the Driver Examination Division is to provide an effective program of driver testing to ensure that Missouri licensed drivers have a level of competency consistent with safe driving habits and practices, as well as demonstrate skills and knowledge of Missouri laws related to traffic safety.

There are 156 driver examination locations throughout Missouri with offices in each of the state's 114 counties and the city of St. Louis. Thirteen of these locations are CDL skills test sites. Nineteen full-time, five-day-per-week offices are located in the urban areas of Kansas City, St. Louis, Springfield, St. Joseph, Joplin, Jefferson City, and Columbia.

The Driver Examination Division provides administrative and staff support for the programs in the field. Some of the responsibilities of the division include: program direction and guidance; coordination of site selection; liaison with the Department of Revenue, Federal Motor Carrier Safety Administration, and field personnel; correspondence and personal contacts concerning the driver examination program; training; grant writing and oversight; equipment and supplies procurement; and overall program budget control.

2016 Total Tests Given

TROOP	Non-CDL Class E, F, M written tests	CDL written tests	TOTAL WRITTEN TESTS	Non-CDL Class E, F, M, S skills tests	CDL skills tests	TOTAL SKILLS TESTS
A	107,508	36,444	143,952	39,499	8,572	48,071
B	11,711	3,801	15,512	4,351	3,273	7,624
C	154,921	55,990	210,911	65,061	6,289	71,350
D	57,938	44,621	102,559	24,714	6,248	30,962
E	23,908	7,934	31,842	9,329	2,918	12,247
F	33,542	11,312	44,854	13,102	2,947	16,049
G	7,976	3,249	11,225	3,427	2,131	5,558
H	17,278	6,275	23,553	6,750	2,133	8,883
I	9,978	4,076	14,054	4,575	3,285	7,860
TOTALS	424,760	173,702	598,462	170,808	37,796	208,604

Fleet & Facilities Division



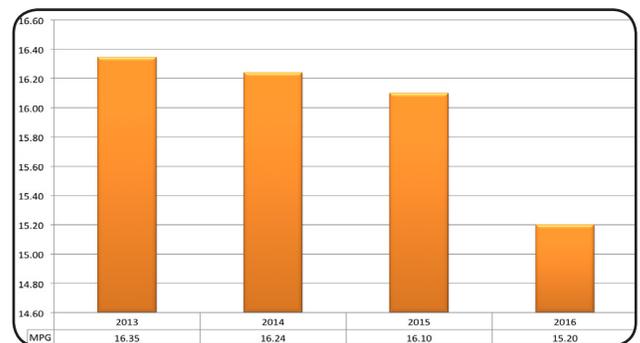
Mr. Larry G. Rains
Director

The Fleet & Facilities Division directs the procurement, assignment, maintenance, repair, and eventual sale of Missouri State Highway Patrol vehicles and vessels. There were approximately 1,460 motor vehicles and 150 vessels in operation within the Patrol fleet in 2016. Please see charts below for important statistics pertaining to the Fleet & Facilities Division. Each chart represents data for years 2013 through 2016.

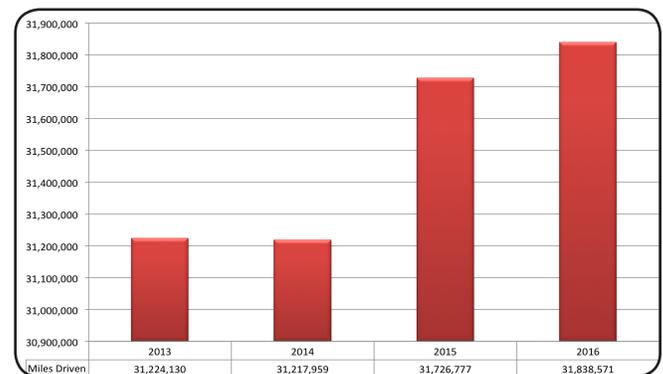
The Fleet & Facilities Division is also responsible for building and grounds maintenance and housekeeping at the General Headquarters Waggoner building, Annex building, GHQ Warehouse building, and other Patrol facilities in the Jefferson City area. The division provides support to Patrol building and grounds maintenance staff statewide, and works closely with the Office of Administration Facilities Management, Design and Construction Division, on statewide capital improvements and maintenance projects. Some of the major Patrol facility capital improvement projects completed in 2016 were:

- Troop A Headquarters — replacement of hot water heating boilers
- Troop A Headquarters — roof replacement
- Troop A Driver Exam facility — roof replacement
- Troop D Service Center — roof replacement
- Troop F Commercial Driver License facility — roof replacement
- Troop G Headquarters — roof replacement
- Troop G Crime Lab — roof replacement
- Troop G Crime Lab — HVAC renovations
- General Headquarters Waggoner Building — ground floor renovations
- General Headquarters Warehouse — roof replacement

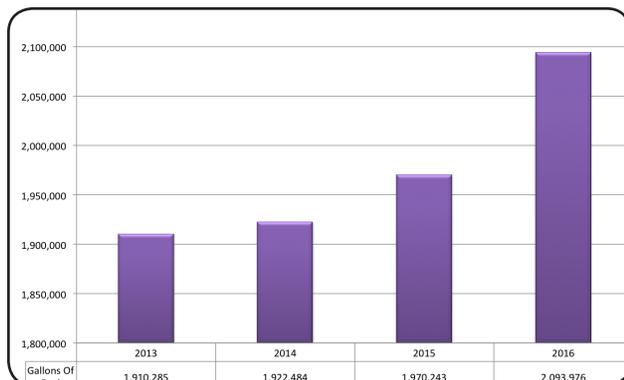
Average Miles Per Gallon



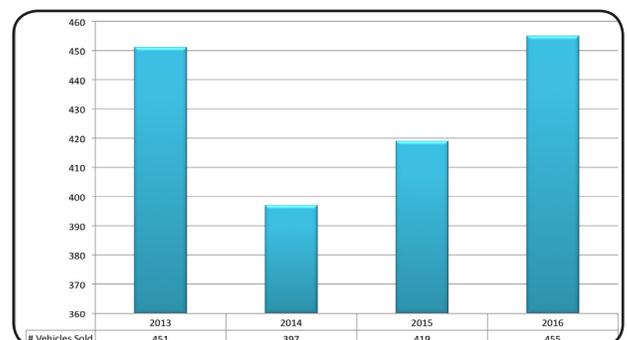
Miles Driven



Fuel Consumed



Number Of Vehicles Sold



Motor Vehicle Inspection Division



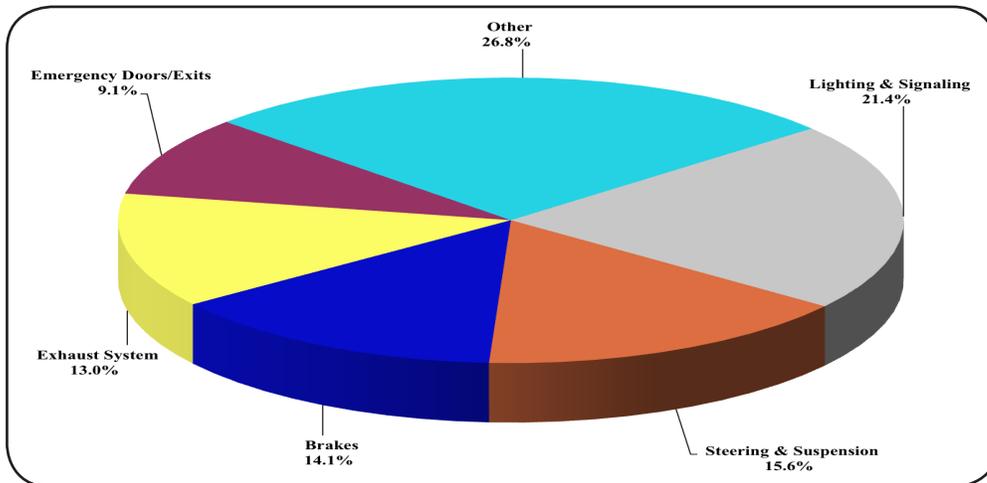
Capt. Lester D. Elder
Director

The Motor Vehicle Inspection Division is responsible for the statewide administration of MVI programs, consisting of the Motor Vehicle Safety Inspection Program, the School Bus Inspection Program, the VIN/Salvage Examination Program, and the Emissions Inspection Program in the St. Louis area. The division provides administrative supervision to over 60 motor vehicle inspection personnel assigned to troops statewide.

For calendar year 2016, the Motor Vehicle Inspection Division reports the following:

- Estimated Statewide Safety Inspections Performed—2,500,000
- Licensed Missouri Safety Inspection Stations—4,441
- Licensed Emissions Inspection Stations—850
- Licensed Inspector/Mechanics—20,463
- VIN/Salvage Examinations Performed—25,346
- Spotcheck School Bus Inspections Performed—1,273
- Annual School Bus Inspections Performed—12,014
 - School Buses Approved—10,804
 - School Buses Rejected—966
 - School Buses Out of Service—244
 - Total Fleet Excellence Districts—274
 - Total Fleet Excellence Buses—6,352
- Revenue
 - Motor Vehicle Safety Inspection Program—\$3,597,935.50
 - Emissions Inspection Program—\$2,018,632.31

2016 Annual School Bus Inspections Defects Detected

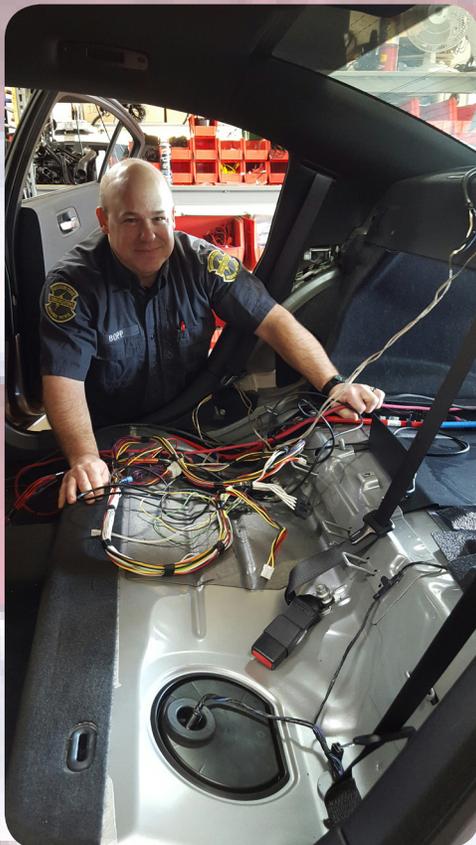


Technical Services Bureau

Major Sarah L. Eberhard is commander of the Technical Services Bureau with oversight responsibility for the Criminal Justice Information Services, Communications, and Patrol Records divisions.



Major Sarah L. Eberhard
Commander



Comm. Tech. II Kyle Bopp, Q/ICTD, routes wires in a new Dodge Charger build.



Technician I Krystal Conn, Q/CJISD, tests a kiosk that will be issued to St. Louis County Police Department. The kiosk will aid in the registration of sex offenders living in that area.

Criminal Justice Information Services Division



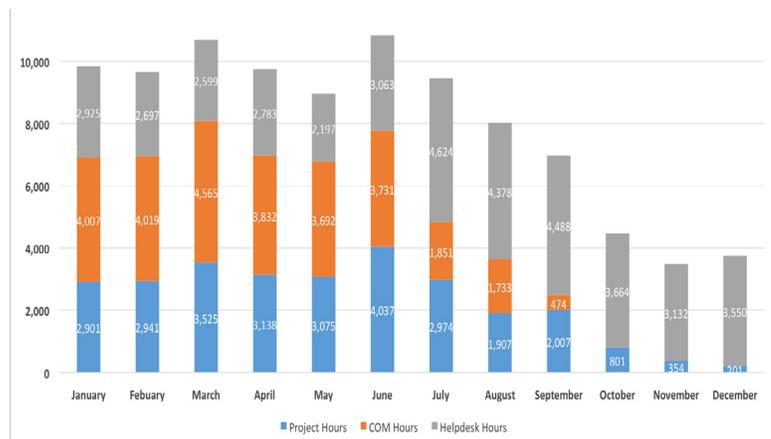
Capt. Larry W. Plunkett Jr.
Director

The Criminal Justice Information Services Division provides 24/7 service and support to criminal justice entities. As the state's Central Repository, the CJIS Division compiles and disseminates criminal history record information, trains and audits MULES system users, oversees the Missouri Sex Offender Registry, and ensures that electronic criminal justice data remains secure. In 2016, information technology employees merged with CJIS, which now handles Patrol and statewide criminal justice information technology initiatives.

- The Missouri Automated Criminal History System electronically returned 170,565 fingerprint-based background checks and 441,709 name-based background checks.
- On July 13, 2016, the Missouri Rap Back Program was implemented for participating school districts and the Department of Elementary and Secondary Education. This program provides automatic notifications to schools if one of their employees is arrested anywhere in Missouri. By the end of the year, 177 Rap Back notifications had been made, including 43 for felony offenses.
- 82,940 sex offender registrations were conducted. Of those registrations, 89% were conducted electronically using the Statewide Sex Offender Registration System. At the end of 2016, there were 15,573 offenders listed on the Missouri Sex Offender Registry.
- The new state AFIS system, MorphoBIS, went live on May 15, 2016. The new system features virtualized servers, a statewide photo repository, and the same technology used by the FBI's NGI system.
- In 2016, CJIS received 471,461 fingerprint submissions. Those submissions resulted in 305,874 identifications. Latent fingerprints and palm prints from crime scenes are entered into AFIS. In 2016, 3,743 latent cases containing more than 5,000 latent fingerprints and palm prints were searched through AFIS, resulting in 2,021 identifications.
- The Fast ID Program expanded to more than 200 mobile devices and 100 livescans statewide. In 2016, 14,647 Fast ID searches were performed, resulting in 12,469 persons identified – 838 of which were identified against the FBI RISC database.

- The MULES Training Unit hosted 296 classes for 4,760 attendees.
- The Access Integrity Unit conducted 179,348 record quality checks.
- The Access Integrity Unit eliminated a quality check backlog of over 2 months and is now checking both felony and misdemeanor records.
- 223 MULES/NCIC audits were completed.
- 179 UCR/MIBRS audits were conducted.
- 407 students attended POST-approved MoUCR Training.
- 10,332 monthly law enforcement UCR Reports were received and processed.

ICTD Hours By Category – 2016



This chart depicts the level of effort provided by ICTD staff during 2016. In October, ICTD was divided between CJIS and a re-established Communications Division. During the last three months, the application development staff were reorganizing in order to adopt the agile development methodology. After October 2016, the Communication Division support hours are no longer included in the totals.

Communications Division



Capt. Vernon C. Dougan
Director

The Communications Division maintains and operates a 24-hour communications network covering the nine troop headquarters located throughout the state. This network supports communications with the public, troopers, our own personnel, as well as, other state and local public safety agencies.

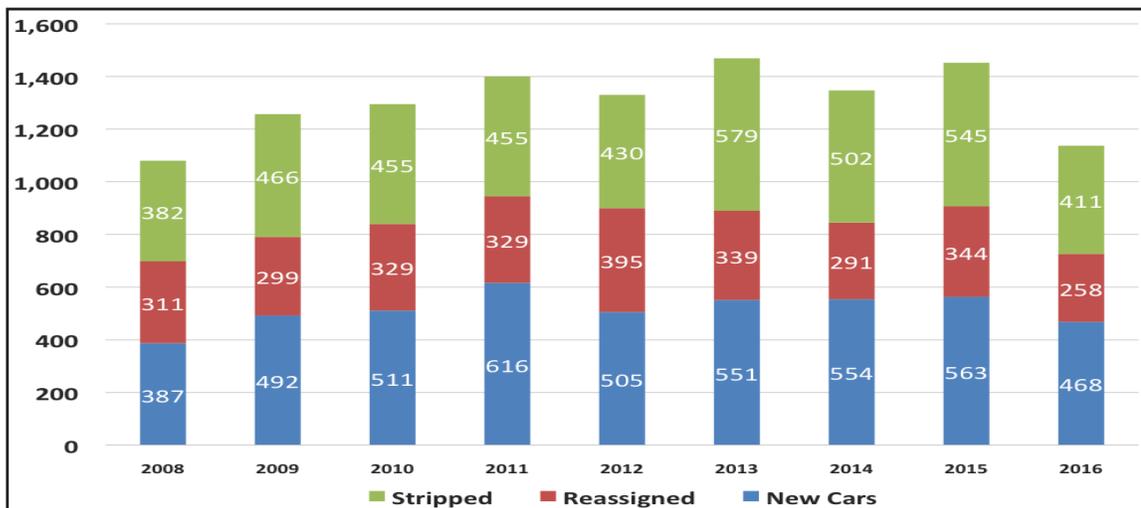
Division communications technicians provide statewide technical support for equipment installation, preventive maintenance, and repairs. In 2016, five new MOSWIN tower sites were added increasing support requirements for essential services to more than 80 MOSWIN tower sites throughout the state. Also, communications technicians completed their first full install of a MOSWIN tower site solely by Patrol personnel.

In October 2016, five communications technicians and two communications operators supported the presidential debate in St. Louis, deploying and managing communications on the mobile command and communications vehicle in support of the Patrol operation.



Members of the Communications Division set up for the presidential debate in St. Louis.

Radio Shop Car Installs



Patrol Records Division



Capt. Paul D. Kerperin
Director

Patrol Records Division

The Patrol Records Division serves as the data repository of statewide motor vehicle and boating crash reports, alcohol- and drug-related traffic offenses, dispositions on Missouri State Highway Patrol traffic and marine arrests, and statewide assignment of unique numbers for inclusion on Uniform Citations. The division also maintains Missouri's Fatality Analysis Reporting System for the National Highway Traffic Safety Administration, the Custodian of Records section for the Missouri State Highway Patrol, and the General Headquarters Message Center for the superintendent and his staff.

MSHP Traffic Crash Statistics*

In 2016, Patrol troopers reported 35,977 motor vehicle traffic crashes to the Patrol Records Division. This was an increase of 1,297 crashes from the previous year. These crashes included 633 fatalities and 14,260 injuries. In addition, the division processed 335,064 court dispositions to the Traffic Arrest System/DWI Tracking System as a result of the arrests made by troopers. (Statewide, 943 people died in traffic crashes.)

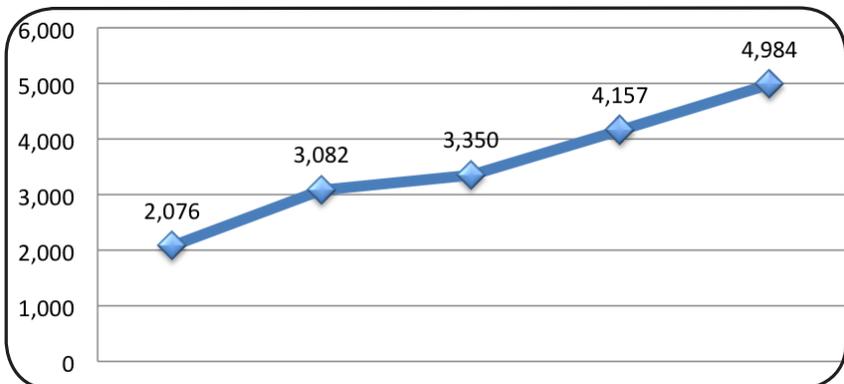
Crashes/Accidental Drowning

In 2016, Patrol officers investigated 182 boating crashes. This was an increase of 30 crashes from the previous year. These reports revealed 16 people were killed and 104 injured. Troopers also investigated 38 incidents of accidental drowning.

Custodian Of Records

In 2016, the Custodian of Records section processed 4,984 requests for copies of records and/or reports maintained by the Patrol. This was an increase of nine percent over 2015 totals. In 2016, requests averaged 415 per month, as compared to only 284 per month in 2011.

Custodian of Records Requests



**The statistics (as of 4/4/2017) in this paragraph reflect the work of troopers. Statistics for all Missouri law enforcement agencies will be found on the Patrol's website, www.msHP.dps.mo.gov, within the Statistical Analysis Center page, after all reporting is complete.*

Executive Services Bureau

Major Kemp A. Shoun is commander of the Executive Services Bureau with oversight responsibility for the Budget & Procurement and Governor's Security divisions, and governmental affairs.



Major Kemp A. Shoun
Commander



Fiscal & Budgetary Analyst II Stacia Boyum and Chief Accountant Christine Laughlin, both Q/BPD, determine funding for a vendor payment.

Supply Manager II Christopher Terry, Q/BPD, keeps things organized in the Patrol's warehouse.

Budget & Procurement Division



Capt. Lance M. MacLaughlin
Director

The Budget & Procurement Division prepares and presents the Missouri State Highway Patrol budget requests to the governor. It analyzes Patrol expenditures to identify trends that need to be included in future budget requests. The division maintains records of all expenditures incurred and all revenue received by the agency during the year, and uses this information in preparing future budget requests and to provide information for the state auditor. Division personnel administer federal grants and fulfill all associated reporting requirements.

Administration & Payroll Section

The Administration & Payroll Section is responsible for all employee paychecks. Section personnel also coordinate the leasing program associated with various Patrol operations.

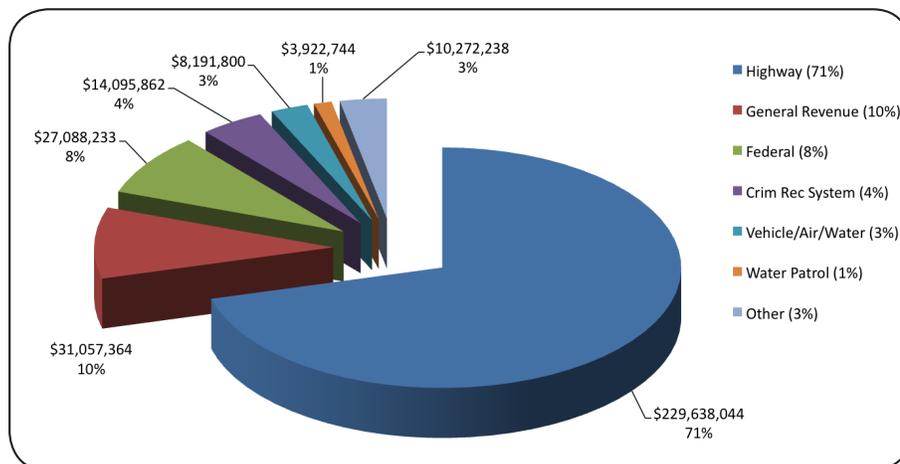
Budget & Analysis Section

The Budget & Analysis Section oversees accounts payable and accounts receivable for the Patrol, including the processing of vendor payments, employee expense, and uniform allowance reports. Section personnel are responsible for deposits made for the Patrol.

Supply & Procurement Section

The Supply & Procurement Section coordinates Patrol purchases. Section personnel maintain a stock of necessary supplies and issue them as needed to agency personnel throughout the year. The section maintains an inventory record of assets owned by the Patrol. Section personnel produce forms, brochures, and other printable material in line with the operation of the Patrol for use by people inside and outside the organization.

FY16 Operating Budget By Fund Source



Governor's Security Division



Capt. Robert F. Wolf
Director

The Governor's Security Division is responsible for providing security for the governor and his immediate family, visiting governors, and other dignitaries.

During 2016, division members handled 400 travel assignments for Governor Jay Nixon involving 65 different cities in Missouri and 18 cities in other states. The division handled 249 travel assignments for Mrs. Georgeanne Nixon involving 14 cities in Missouri and nine cities in other states*. Division personnel handled economic trade mission trips for Governor and Mrs. Nixon to Colombia, Peru, Panama, Cuba, Germany, two separate trips to Israel, and travel to Dubai, Abu Dhabi, and Ras Al Khaimah in the United Arab Emirates. On the first trip to Israel in March, division members traveled to a foreign country armed for the first time in its history.

On November 8, division members began to handle security for Governor-elect Eric Greitens, future First Lady Sheena Greitens, and their two children, Joshua and Jacob Greitens. Division members handled 40 travel assignments for Governor-elect Greitens and 48 travel assignments for Mrs. Greitens*.

From the gubernatorial election through the end of 2016, division members were tasked with providing security and assisting with travel arrangements for two families simultaneously. During that time three Patrol members assisted through 28-day internships, and one Patrol member was temporarily assigned to the division until the Missouri inauguration. The coverage included the Nixon home in University City, and the Greitens home in St. Louis, whenever the families were in residence. Troop C personnel assisted with overnight coverage at these locations. Immediately following the Missouri inauguration, coverage ceased for the Nixon family.

On October 9, 2016, the presidential debates took place in St. Louis. Division members provided security and advance for Governor and First Lady Nixon, the governors from Indiana and Wisconsin, and the lieutenant governor from Mississippi. Division members performed site advances for the governors of Kentucky, New Jersey, and South Carolina.

During 2016, the division handled advance and security for visiting dignitaries, including the governors of New Mexico, Maine, South Carolina, Indiana, Wisconsin, Delaware, and

New Jersey. Governor's Security Division personnel coordinated two separate visits from the U.S. Secretary of Agriculture.

In addition to the required POST training, two members participated in dignitary protection training in North Carolina, in-service training in tactical driving, and additional firearms training. One member completed the three-week Leadership in Police Organizations training, three members completed LEOKA training, and all members participated in an eight-hour in-service training for establishing norms and dignitary protection methods.

** These totals do not reflect events within the Jefferson City area.*



Capt. Robert Wolf and Sergeant Dwell Isringhausen are seen with Gov. Eric Greitens at an event at Truman State University.

Summary Of Arrests *

Traffic Arrest Summary

Total Arrests

Alcohol- & Drug-Related Driving Violations	7,316
Commercial Motor Vehicle Violations	20,923
Driver Lic. & Safety Responsibility	50,105
Hazardous Vehicle Condition Violation	70,893
Motor Vehicle Inspection Violations	36
Other Hazardous Moving Violations	23,959
Other Traffic Felony Violations.....	312
Other Traffic Misdemeanor Violations.....	763
Registration & Ownership Violations	32,891
Speed Violations	124,755

Boating Arrest Summary

Total Arrests

Boat/Motor Registration Violations.....	138
Boating Alcohol & Drug Violations	156
Boating Floatation Violations	258
Boating Navigation Violations	137
Boating Speed Violations	39
Other Felony Boating Violations.....	3
Other Misd And Inf. Boating Violations	541
Personal Watercraft Violations	143

Criminal Arrests

Total Arrests

Criminal Felonies.....	5,182
Criminal Misdemeanors.....	16,563

Warrant Arrests 16,612

Juvenile Referrals 154

* Preliminary statistics (as of 3/30/2017).



Missouri State Highway Patrol

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An Internationally Accredited Agency