Patrol News

September/October 2018

"Over 85 YEARS OF SERVICE & PROTECTION"

From the Staff ...

Major Greg K. Smith
Field Operations Bureau

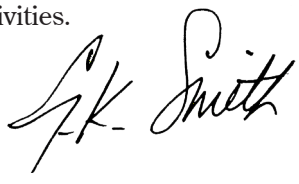
Since our inception in 1931, technology and social changes have prompted growth and change within our agency. There are times when the Missouri Legislature tasks the Patrol with new duties that facilitate change. At other times, change comes from within: A Patrol employee or group of employees see a need or a way to improve existing services and help guide the agency in that new direction. In each instance, whether driven by outside or inside forces, each change is an opportunity to improve our service to the public in a new or unique way. Always, the Patrol employees remain focused on promoting safety on Missouri's roadways and waterways.

Employees in the Field Operations Bureau continually search for new methods and equipment to improve the safety of our enforcement personnel. Over the last year, the Patrol has developed an Unmanned Aerial Vehicle Program and started evaluating this technology in conjunction with the Major Crash Investigation Unit. All 16 members of the MCIU went through extensive training in UAV operations and have secured their Federal Aviation Administration Part 107 Unmanned Aerial Systems Pilot License. (The Patrol has obtained FAA waivers to operate our UAVs within the majority of Missouri airspace.) When weather permits, UAVs will be flying over most of our crash scenes.

MCIU members will continue to map each scene with their Total Station or GPS unit. Following the documentation of the scene, they will deploy a UAV. It is expected the validation of UAV technology will be completed in late November. Once validated, UAV operations will be utilized independently, and time savings will improve. Troopers should expect a significant reduction of time on scene, and roadways should be cleared in a more expedient manner. A recent example of time savings was observed during a crash investigation involving a multiple vehicle, double fatality crash on Interstate 70 in Troop F. Two crash team members mapped the crash scene in 40 minutes using two GPS units. The same scene evidence was then captured in just **nine minutes** using their DJI Inspire 2 UAV. (See photo on this page.)

Remember that reference to an employee or group of employees who see a way to improve current services and then act? I would be remiss if I didn't acknowledge that in this case, Lieutenant Brian L. Daniel, Q/FOB, has steered this concept to its successful implementation. He and the crash teams have spent a lot of time bringing this service online. I'll agree and close with Lt. Daniel's reaction to UAV mapping, "The data and visual product produced by the UAV and advanced mapping software is nothing short of incredible."

I cannot express enough gratitude to our employees. Each person serves as an integral part to the success of our agency. Your commitment and professionalism further strengthen our excellent reputation. Rest assured that what you do does not go unnoticed by the citizens we serve. Thank you for your continued dedication, and please be safe in all your daily activities.



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Celebrating 50 Years Of News

PATROL NEWS

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Social Media Snapshot

Cover

The front cover of this issue shows a newspaper from 1933 serving as a backdrop to Sergeant Benjamin O. Booth's badge. Sgt. Booth's badge joined Sheriff Roger Wilson's badge in the Colonel Alvin R. Lubker Safety & Education Center's display on September 7, 2018. See related story on pages 13-14 of this issue.

Tpr. Muck Named August 2018 DPS Employee Of The Month

By Public Info. Spec. III Cheryl D. Cobb, Q/PIED

On Saturday, May 12, 2018, inmates the Crossroads Correction Center refused to return to their cells after the evening meal and began causing a disturbance. The center is located in Cameron, MO, and houses 1,408 inmates, of which approximately 209 took part. They became aggressive toward correction personnel and gained access to the kitchen and warehouse areas of the prison. Correction staff followed protocols, securing the area and requesting other agencies to respond. The DeKalb County Sheriff's Department, Cameron Police Department, St. Joseph Police Department's SERT team, Clinton County Sheriff's Department, and the Missouri State Highway Patrol responded to assist.

Trooper Bradley R. Muck, one of Troop H's crisis negotiators, was one of the first troopers to arrive and helped set up a perimeter. "When we learned the 9-1-1 dispatch in Cameron had been receiving calls from the inmates, myself and Cameron Police Department Chief Rick Bashor decided to go inside."

Both officers were trained negotiators, which would prove beneficial. After they started a dialog with the inmates, Chief Bashor, who was serving as the incident commander, asked Tpr. Muck to take over the negotiations. He said they were talking to more than one of the inmates over the next five hours. Sometimes, if the inmate he was speaking to didn't like Tpr. Muck's answers, he would disconnect the call.

"Once we established boundaries, it was simply coming to an agreement on how to end the disturbance," said Tpr. Muck. "Time calms emotions, and once emotions calmed down things got easier. I was able to speak with an offender who wanted to accomplish something positive, and then it went more smoothly."

"He quickly established a rapport with the inmates and kept a calm demeanor throughout the conversations," said Captain James E. McDonald, commanding officer of Troop H, St. Joseph, MO. "Tpr. Muck relied on his training and guidance from other negotiators on the scene to bring this incident to a peaceful resolution. His positive attitude throughout the negotiation process and willingness to work as part of a team allowed incident command to prepare for the inmates' surrender, which went smoothly and without additional incidents."

(l to r) Division of Adult Institutions Director Alana Boyles, Colonel Sandra Karsten, Tpr. Bradley Muck, and DPS Director Drew Juden posed for this picture after the ceremony.

There were no injuries to staff and only minor scrapes and bruises to some inmates during the incident.

"I was present while the negotiations were taking place," said Sergeant Jeffrey H. Thompson, Troop H. "I was very impressed with Tpr. Muck's calm demeanor while he was negotiating with the inmates. I knew this was his first negotiation since going through his training in February. Tpr. Muck was definitely the right person for the job, since he was a case manager with the Department of Corrections before coming to the Patrol. That gave him some insight and knowledge of the prison system that the other negotiators lacked."

Department of Public Safety Director Drew Juden recognized Tpr. Muck's actions with the August 2018 DPS Employee of the Month award. During a ceremony on August 15, 2018, at Troop H Headquarters, Tpr. Muck accepted the award and a challenge coin from both the director and Colonel Sandra K. Karsten.

"Trooper Muck did a tremendous job under very unusual circumstances," said Major Greg K. Smith, Q/FOB. "His patience, training, and willingness to take the lead provided a climate for a peaceful resolution to a highly volatile situation."

"I'm honored to receive the award," he continued. "There are a lot of people who made that go smoothly. It wasn't just me; it was a team effort. There were five of us working together. I was just the one on the phone. This was the first negotiation I'd handled since my training in February 2018. I didn't think my first experience would happen that soon and with 78 people."

DPS Honors Tpr. Schrage, VCSU

By Public Info. Spec. III Cheryl D. Cobb, Q/PIED

Four Patrol employees shared the Department of Public Safety's Employee of the Month award for July 2018. The award recognized the teamwork of Trooper Kyle Schrage (then Q/DDCC, now Q/AD) and Violent Crime Support Unit Criminal Intelligence Analysts Nancy Scheulen, Ruth Hunter, and Samantha Roussel, all Q/DDCC.

The case opened on February 13, 2017, with Tpr. Schrage initiating an investigation into allegations of a five-year-old child being sexually assaulted in Northwest Missouri. The alleged perpetrator was identified as the child's guardian and primary caregiver. With the assistance of VCSU Criminal Intelligence Analysts Scheulen, Hunter, and Roussel, additional victims of sexual abuse by the same perpetrator were discovered. Eventually, the scope of the investigation expanded from one victim to 10 confirmed victims across four counties over a span of 37 years. The additional victims, now adults, disclosed sexual abuse that occurred when they were children. The victims were minors at the time they were assaulted or had intellectual disabilities. Additionally, there were victims and suspected victims who did not wish to discuss the abuse and relive the trauma.

The VCSU members were instrumental in aiding Tpr. Schrage with locating the majority of the additional victims and witnesses in this case, despite Tpr. Schrage only providing them with a nickname and/or last name, sometimes without the correct spelling. They also assisted in locating the perpetrator's historical information, which included past addresses, vehicle registrations, employment history, employer locations, and other information. The VCSU's research was used to corroborate victim statements of abuse, which sometimes had occurred over 30 years earlier. Criminal Intelligence Analyst Scheulen aided in case management by creating a case file that could be easily searched and was useful to multiple prosecuting attorney's offices. Along with the user friendly electronic case file, the VCSU members created visual aids related to the investigation. This included a timeline used by the prosecuting attorney during closing arguments that allowed the jury to see how many victims were traumatized by years of abuse at the hands of the suspect. At the conclusion of the trial, a survey of jurors revealed the impact the timeline had on them. Several indicated it had allowed them to visualize the number of victims assaulted throughout the years.

The suspect was convicted by a Buchanan County jury on two felony counts following a multi-day trial in which the jury deliberated for less than two hours. The suspect was given a life sentence. Two additional counties currently have charges pending against the suspect.

"This case exemplifies the teamwork we see in DDCC and throughout the Patrol," said Major Sarah Eberhard, Q/CIB, during the DPS Employee of the Month ceremony July 24, 2018. "The four of you came together and served as a voice for the victims. I am honored and proud to present to you the DPS Employee of the Month award for July 2018."

Colonel Sandra K. Karsten congratulated the recipients and presented certificates and challenge coins to each of them.

"What they did reminds me at the purest level the most virtuous thing you can do for others," said Deputy DPS Director Gregg Favre.

"This was an interesting, long, and drawn out investigation that included travel," said Tpr. Schrage. "It was rewarding for these victims to finally have a voice. We had one victim in Buchanan County, but the new law allowed all victims to testify. Having all the victims testify showed a pattern and had an impact on the jurors. It was awesome to work with the VCSU professionals. Sometimes, I would get discouraged, but every time I called them they said, 'Keep at it. We'll get it to you in a couple days.' Then, they would get information to me that day. The historical information was critical, because there wasn't any physical evidence. verifying business locations or vehicle ownership or some other fact was crucial to the case."

"Kyle was a bull dog. He was awesome," said Criminal Intelligence Analyst Scheulen. "I can't say enough. He made this worth doing. He took every victim statement to heart and made it important to everyone around him."

DPS Deputy Director Gregg Favre, Tpr. Kyle Schrage, Q/AD, Criminal Intelligence Analysts Nancy Scheulen, Ruth Hunter, and Samantha Roussel, all Q/DDCC, and Colonel Sandra Karsten posed for this photo during the award ceremony for July 2018 DPS Employee of the Month.

Bass Tourney Raises Funds For SOMO

Cpl. Adam R. Johnson, Troop G

Several members of Troop G organized and hosted the 3rd Annual Angling for Athletes Buddy Bass Tournament to benefit the Special Olympics Missouri. The event took place June 9 on Bull Shoals Lake at Theodosia Marina Resort. Fifty-six teams participated, and even with high temperatures and sunny skies, the anglers showed just how skilled they were with numerous four-pound fish being brought to weigh in. The winning team brought in a five fish limit of over 18 pounds.

In addition to a cash payout for the top finishers, numerous draw prizes were awarded including a grand prize of a 2018 Gravely ZT-X zero turn lawn mower. Most importantly, the event raised approximately $3,500 for the SOMO athletes.

(l to r) This picture caught up with some of the event organizers: Tpr. Greg Tesch, Cpl. John Roberts, Tpr. Jason Philpott, Cpl. Adam Johnson, all Troop G, SOMO Rep Tim Schuster, and SOMO Rep Crystal Schuster. (Other MSHP employees assisting, but not available for the photo include Capt. Mark Inman, Sgt. Charley Hogue, Cpl. Jim Britt, Tpr. Dakota Nash, Tpr. Jared Prater, and Clerk Typist III Shena Brown, all Troop G.)

Winners Heston Fish and Justin Reed pose for this photo with some SOMO athletes.

Tpr. Crewse Named LETSAC Officer Of The Year

By Lt. Brian L. Daniel, Q/FOB

The Law Enforcement Traffic Safety Council's annual conference was held from July 9-13, 2018, at The Lodge of Four Seasons in Lake Ozark, MO. The advisory council recognizes officers for their commitment to making Missouri's roadways safer at the Traffic Officer of the Year banquet. Law enforcement agencies submit names of personnel who exemplify this mission, and the LETSAC board selects the award recipients based upon their overall performance. Four Officer of the Year awards are presented at the banquet per the specified categories, and Trooper Stacy J. Crewse, Troop G, was selected as the recipient for the Missouri State Highway Patrol.

In 2017, Tpr. Crewse effected 971 traffic arrests, removed 11 intoxicated drivers from our roadways, issued 1,121 warnings and made 19 drug arrests in a rural community. Tpr. Crewse's resourcefulness and work ethic affirm his commitment to promoting highway safety within his community. He has served as a member of the Patrol since January 16, 2001. Tpr. Crewse's actions are a credit to himself and reflect the core values of the Missouri State Highway Patrol. Congratulations, Tpr. Crewse!

Tpr. Stacy and Mrs. Kimberly Crewse celebrated his LETSAC Officer of the Year Award.

Badge Of Honor Run

The 5th Annual Badge of Honor Benefit Run is scheduled for 9 a.m. on Saturday, April 6, 2019, at Three Rivers College in Poplar Bluff, MO. Registration is active on Active.com or you can obtain a hard copy registration form on the event website at bohbr.com. This event supports The MASTERS, The BackStoppers, and the Fraternal Order of Police. This is a 5K, 10K, and half marathon event. Thank you for your support!

Patrol Responds To Duck Tragedy

By Lt. Mike A. Petlansky, Q/WPD

Governor Mike Parson speaks with law enforcement at the Duck recovery site.

This group worked hard to recover the Duck on Monday, July 23, 2018: Tpr. Steve Peterson (B), Lt. Mike Petlansky Q/WPD, Tpr. Billy Cole (A), Sgt. Charles Hoff (WPD), Cpl. Dean Bartlett (F), Tpr. Rob Garrett (D), Cpl. Logan Monahan (G), Sgt. Kurt Merseal (WPD), and Sgt. Chris Patton (C) (Cpl. Adam Smith (C) not available for picture)

At 7:10 p.m. on Thursday, July 19, 2018, DUKW Stretch Duck 07 sank at Table Rock Lake, just north of the Branson Belle. Troop D troopers, volunteers from the Branson Belle, and local first responders immediately went to the scene. Unfortunately, 17 of the 31 people on board died, and another seven were injured.

Troop D marine enforcement troopers assisted in the recovery of bodies from the water. Without a passenger manifest to determine how many people were on board, troopers and a Patrol chaplain had to obtain photos from Ride the Ducks to determine who was accounted for and who was missing.

As part of the response, Troop D communications sent a critical incident email notifying affected divisions of the incident. Officers from the Division of Drug and Crime Control, Major Crash Investigation Unit Team 3, the MSHP Dive Team, the U.S. Coast Guard, and the National Transportation Safety Board (NTSB) became part of the response and investigation. Stretch Duck 07 was a commercial vessel and possessed a Certificate of Inspection through the U.S. Coast Guard to operate at Table Rock Lake. The U.S. Coast Guard was the lead agency for the recovery of the vessel and for submitting the commercial boating accident requirements.

Nine MSHP divers responded to the scene Thursday night and were told six people were unaccounted for. The Dive Team and Troop D marine enforcement troopers conducted sonar searches to locate the Duck. At 1 a.m. on Friday, July 20, the team was successful in locating the vehicle. Sonar imaging indicated the Duck sank in water that was approximately 45 feet deep, then rolled down a slope and came to rest where the water was approximately 88 feet deep.

The Patrol's TECH divers complete their final preparations before the dive.

At 2:50 a.m., divers dove on the Duck and recovered one person within the Duck and another person a few feet away from the vessel. At 3:30 a.m., with four people still missing, divers dove on the vessel's tire marks, but were unable to locate the victims. Since most members of the Dive Team worked all day Thursday with new diver training, zone coverage, and President Trump's visit to St. Louis, the decision was made for two divers to continue sonar operations and the rest of the Dive Team to rest at a local hotel.

On Friday morning, divers returned to the scene and conducted a contour search dive behind the Branson Belle. At 10:25 a.m., divers located and recovered the four remaining victims. With all passengers accounted for, divers shifted their focus to recovering the Duck.

The Dive Team made three additional dives to assess lifting points to

— Tragedy

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raise the Duck, collect evidence, and retrieve personal property. Sergeant Kurt Merseal, Q/WPD, the Dive Team leader, worked with Ride the Ducks representatives, the salvage company Fitzco Marine Group, a Branson rigging company, and the U.S. Coast Guard to develop a plan to lift the Duck. The plan called for the Duck to be raised on Monday morning, July 23, 2018.

Cpl. Bryan Silverthorn, Troop I, speaks with marine troopers about the impending operation from aboard a Sea Ark boat.

Troop D marine enforcement troopers secured the scene of the boating accident and provided 24/7 security of the scene until the Duck was lifted. The Troop D marine enforcement troopers Sgt. Mark Green and Tpr. Rob Wilkins and DDCC investigators sat in on interviews coordinated by the NTSB and the U.S. Coast Guard in addition to completing their own investigation. In addition, Troop I marine enforcement troopers and DDCC investigators from outside Troop D came to assist in the investigation.

(l to r) Tpr. Billy Cole (A) and Sgt. Scott Richardson (Q/DDCC) watch the Duck being brought to shore.

On Sunday afternoon, the four TECH divers tasked with rigging the lifting equipment to the Duck rehearsed their roles and sequence of events with the Fitzco Marine Group. Divers had to dig out silt to access the lifting points for the Duck and mark the front and back of the Duck with marker buoys on the surface. The Branson rigging company provided the divers with the equipment they used on Monday morning.

On Monday, July 23, divers and Sergeant Scott Richardson from Crash Team 3 obtained GPS coordinates for the technical supplement report, which was a challenge due to the environmental conditions. The four TECH divers, Sgt. Merseal, Corporal Dean Bartlett, Troop F, Corporal Logan Monahan, Troop G, and Trooper Billy Cole, Troop A, again rehearsed the dive plan.

At 9:25 a.m., all four divers descended and attached the provided rigging to the Duck. The divers were equipped with their TECH equipment, Aga mask with communications, and the ability to stay on the bottom for over 80 minutes. Sgt. Merseal relayed underwater progress to Sergeant Charles Hoff, Q/WPD, on the dive boat, who then relayed the information to Trooper Steve Peterson, Troop B. Tpr. Peterson was assigned on the Fitzco Marine barge and communicated instructions to the salvage company. Once the divers completed the assembly, Sgt. Merseal inspected the divers' work, then the Duck was lifted 10' to ensure the vessel was positioned properly to surface. Once the Duck was suspended, Sgt. Merseal again inspected the rigging before authorizing the Duck to be raised to the surface.

This was a difficult assignment for all involved. Throughout the recovery process, the various components of the Patrol worked well together and showed they are highly skilled professionals who serve as living examples of the Patrol's core values.

Kolb Named Honorary Trooper

By Sgt. Shawn M. Griggs, Q/DDCC

Mr. Mark A. Kolb works as a concrete truck delivery driver for Cole County Industries in Jefferson City. On the morning of August 1, 2018, the jobsite was in Russellville, MO. After finishing his delivery, he was contacted by a woman with a small boy. As Kolb spoke with the woman, he recalled an endangered person's advisory describing a small boy being taken a few days earlier by a noncustodial mother.

Over the course of four days, officers from several city, county, and state agencies tracked the woman and the small child to a crashed vehicle in High Point, MO. They suspected the pair were likely in the Moniteau County and Cole County region, and the focus of the search shifted to that area. Throughout the search, media provided updates and photos of the two, in hopes that the public might observe the two in the area and report the sighting to law enforcement authorities.

The presentation took place at Cole County Industries, so Mr. Mark Kolb's co-workers could attend.

Lt. Ethan Ahern, Q/DDCC, congratulates Mr. Mark Kolb during the honorary trooper presentation. Capt. Mike Turner, Troop F, observes.

Mr. Kolb's conversation with the woman led him to believe she and the small boy were the persons for whom law enforcement searched. He was able to convince her that he was going to check with his boss to inquire if a ride would be allowed, all the while covertly making sure law enforcement was notified to respond to his location. While Mr. Kolb was talking to the female, she became suspicious and tried to leave, but he reassured her that he was checking to see if he could provide her a ride, encouraging her to stay. While Mr. Kolb awaited law enforcement's arrival, he provided food to the woman and small boy from his lunchbox. Once law enforcement arrived, the woman was taken into custody and the small child was recovered unharmed and ultimately returned to his family.

Mr. Kolb's actions that day were quick and decisive, with little concern for his own safety. He exhibited many of the Patrol's core values that day. As a result, troopers from the Division of Drug and Crime Control nominated him for the Honorary Trooper certificate.

In a special ceremony on August 29, 2018, at Cole County Industries with his co-workers' present, Mr. Kolb accepted the Honorary Trooper certificate from Capt. Mike A. Turner, Troop F, and Lt. Ethan P. Ahern, Q/DDCC.

"Thank you, Mr. Kolb," Lt. Ahern said during the presentation, "for adhering to morals as a father and husband. Impressive were your compassion to stop and offer aid to a female and small child; and then your resourcefulness to keep them occupied while law enforcement was contacted. All this was completed while you maintained your responsibility as a Missouri citizen, by always being aware of current events and notifying law enforcement when necessary. You, undoubtedly, saved a young child that day and provided a mother with the help she needed."

Colonel Sandra Karsten Retires

'I've been blessed'

By Public Info. Spec. III Cheryl D. Cobb, Q/PIED

On a beautiful day in late August, co-workers, friends, and family gathered in the gymnasium at the Patrol's Law Enforcement Academy for a celebration. Colonel Sandra K. Karsten was retiring September 1, 2018, to accept the position of director of Missouri's Department of Public Safety.

Governor Michael L. Parson told the audience that he called Col. Karsten and asked her to delve into another career because of what she's done in this career. "In my role as governor, it's so important to me to get good people in positions for Missourians." Gov. Parson said the colonel has acted as a public servant throughout her career. "Her professionalism, her values, and her reputation, that's why I picked her [to be director of Missouri's Department of Public Safety]. Today, it's my honor to be here and to tell the colonel what a great job she has done," he said.

Lieutenant Colonel Eric T. Olson, Q/ASO, served as emcee for the event. He provided an overview of the colonel's 33 years of service, describing her assignments and successes. "One zone sergeant said, 'She has no difficulty in controlling the situation. To my knowledge never has Trooper Munden (Colonel Karsten) accepted a hand out.' That's still true," said Lt. Col. Olson. He also shared that then-Tpr. Munden led Troop F in enforcement activities one year. She was successful and effective in drug interdiction, removing hundreds of pounds of controlled substances off Missouri's roadways. In one stop, 20 pounds of psychedelic mushrooms were seized. In 1992, the commanding officer of Troop A commended her work during an undercover investigation into a prostitution ring. The investigation netted 200 people in two days. During the 10 years she was director of the Human Resources Division, the Patrol experienced a 42 percent increase of women in our ranks. Lt. Col. Olson recognized that Col. Karsten was the first female member of the Patrol to hold the ranks of lieutenant, captain, major, lieutenant colonel, and colonel.

> *"Sandy's working at the Patrol for 33 years has really been a blessing," said her husband, Tim. "It's such a family-oriented agency. First, you become close with your recruit class, then your zone family, and it continues over the years. The Patrol is what most companies wish to be like, but very seldom are ... I've always been proud of her."*

Representatives from various agencies and government bodies took the time from their schedule to attend the event. St. Louis County Chief Jon Belmar, FBI Special Agent Troy Murdoch, legislators, and representatives from the U.S. Secret Service, Missouri Department of Transportation, Missouri Department of Fire Safety, and the Kansas Highway Patrol all came to publicly thank the colonel and the Patrol for its support. Members of The MASTERS and former colonels were

Sen. Jeannie Riddle (l) presented Colonel Sandra Karsten (r) with a Missouri Senate Resolution honoring her 33 years of service to Missouri as a member of the Missouri State Highway Patrol.

Col. Sandra Karsten's entire staff presented her with her retirement certificate. (back row, l to r) Pictured are: Major Malik Henderson, Q/SSB, Major Lance MacLaughlin, Q/ESB, Major Vince Rice, Q/ASB; (front row, l to r) Major Tony Flannigan, Q/TSB, Lt. Col. Eric Olson, Q/ASO, Col. Sandra Karsten, Major Sarah Eberhard, Q/CIB, and Major Greg Smith, Q/FOB.

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Col. Sandra Karsten stands with her mom, Mrs. Betty Munden. During the celebration, Gov. Mike Parson asked Mrs. Munden, "Do you call her colonel at home? Does she make you do that?" The audience laughed when he continued with, "If she does, you tell her the governor says you don't have to do that anymore."

also in attendance. Each person's comments showed their personal connection to Col. Karsten.

"You have been not only a wealth of knowledge, but a great friend."

— Senator Jeannie Riddle

"It's refreshing to work with someone who is honest and sincere. You have touched many people in your life and we are better for it. Thank you for being a role model."

— Representative Kathie Conway

"She has been an incredible partner."

— Director Patrick McKenna, Missouri Department of Transportation.

"I never set out to make history. I never set out to be colonel; I set out to be a trooper," said Col. Karsten. "History is something that happened. The 33 years I've spent on the Patrol doesn't change how I feel about the organization and the people who put life to the values. Throughout my career, I've been blessed ... Thank you."

A Conversation With ...

Colonel Sandra K. Karsten

Do you listen to podcasts? Whose podcast would you recommend?

Colonel Karsten: "I have been a long-time fan of Mike Rowe, voice from the Deadliest Catch and the host of Dirty Jobs. He now hosts a podcast called, "That's the way I heard it." During these podcasts, Mike Rowe relates true stories about a real person, place, or thing. I find these interesting and they suit the amount of time I have for such entertaining tidbits of history."

Who is your favorite author?

Colonel Karsten: "I have several favorite authors. Malcom Gladwell, author of two of my favorites, "Outliers" and "Blink," is one. Gladwell is able to present real-life situations in such a way that he helps the reader see different perspectives while challenging long-held beliefs. I also recommend anything from John Maxwell. I find his work to be insightful and very helpful. Another favorite is "The West Point Way of Leadership" by Col. Larry R. Donnithorne (retired).

Do you have a mentor? Do you serve as a mentor?

Colonel Karsten: "Yes to both. I have had several mentors, both male and female. ... all have involved people that I have worked with on different matters throughout my career. If you are interested in developing to your fullest potential, I highly recommend you watch and establish relationships with others in order to gain a different perspective, a different approach. Everyone in the workplace brings unique experiences and background to the table. It is essential for coworkers to make connections with others, so that each can have added value when facing issues that require more in-depth thinking or self-reflection.

I have served as an unofficial mentor for many people. I have served as an official mentor for many Lincoln University students. I often found that I learned as much from the relationships as they did."

Like it or not, you are an MSHP pioneer. With your unique perspective, would you share some advice?

Colonel Karsten: "I never set out to be first. I had a sincere interest in serving from my first introduction to the Patrol when I attended the American Legion Patrol Cadet Academy at the age of 17. I had others before me—Bridget and Pat—who encountered some challenges, being the first females in the Patrol. I have long admired both women. I have had a blessed career; blessed with safety and blessed with great coworkers. My coworkers have aided in my development from my field training officer to my first zone mates to my first division. I have learned from others' mistakes and I hope that others have learned from mine. All the while, I have stayed true to my values and to the work ethic engrained through my rural upbringing. For others interested in serving in nontraditional roles, I encourage each of them to commit to and stay focused on doing the best that they can in the assignments they are given. With each success will come more challenges and more confidence."

— Journey

Continued from page 11.

Any proud moments as colonel that you'd like to share?

Colonel Karsten: "During my time as colonel, I have witnessed Patrol employees displaying the Patrol core values during times of stress and during regular duties. Regardless of the situation, I am proud to see fellow Patrol employees come together to serve others in need. The Branson Duck boat tragedy stands out as I know there were lots of employees supporting those who were on scene and there were many hours of training reflected in our response. There were several components involved (FOB, Troop D, Crash Team, WPD, Dive Team, MIAC, DDCC, Supply, etc.) and each was committed to serving the families who were impacted and bringing the survivors some degree of comfort. This tragedy impacted many people and as the colonel, I heard many positive comments regarding the work of Patrol employees."

Would you share some thoughts on being asked to serve as director of the Missouri Department of Public Safety?

Colonel Karsten: "I never sought this position, but I will say the importance of establishing positive working relationships with others throughout a career cannot be overstated. I have encountered many people with whom I have connected on some level throughout my career. Whether a judge, a sheriff, an arrestee, or a crash victim, I value others and try to treat them in such a way that garners cooperation. Gov. Mike Parson happened to be one of these people. Our paths crossed several years ago during an assignment. Over the years, our contacts were infrequent, but we shared the same values for public service. It is those same values that I bring to DPS. I am honored to serve under his leadership."

Looking Back
... in the Patrol News

50 years ago

September 1968 — This issue provided a salute to the Division of Finance & Supplies. Another story's headline was, "Tweet Tweet!" It included a picture showing a bird's nest tucked away in the frame of a patrol car near the tail pipe. When the patrol car was brought to the garage for service, it was put on a lift for service. When the mechanic investigated, two little heads popped up looking for something to eat!

40 years ago

October 1978 — Lieutenant E.F. Christman, Lieutenant E.E. Kelsey, Sergeant Ray Stufflebean, Trooper Larry McCown, and Trooper Morris Patrick attended an anti-sniper and survival course at the FBI Academy in Quantico, VA. The training included rappelling from the FBI's brand new 40-foot rappelling tower.

30 years ago

September 1988 — In this issue, the agency remembered Trooper Robert J. Kolilis, who died in the line of duty on September 21, 1988. Photos in the issue showed the Patrol's first K-9 vehicles. Garage personnel added a plexiglass sliding window between the seats, an oscillating fan in the back seat, protective screens on the backseat's windows, and yellow markings on the back doors identifying it as a K-9 Unit. Portable scale 1113 assisted the Kansas City Zoo in weighing four of their elephants. The Zoo had a public contest to guess their combined weight. The handlers guided each elephant onto the portable scale, then had it raise two feet. This kept the elephant balanced (on two opposite legs), rather than swaying back and forth as they normally do.

20 years ago

October 1998 — The 75th Recruit Class graduation was highlighted. CVO Steve Wilmesherr was honored as both May 1998 DPS Employee of the Month and July State Employee of the Month in this issue. A photo page showed GHQ employees assembling the 50,000 visors sent to the state fair as giveaways. The Mobile Safety Education Center debuted at the state fair.

10 years ago

September/October 2008 — The 87th Recruit Class graduated. One story provided results from Troop C's Operation P.R.O.T.E.C.T. held earlier that summer. Troop A hosted a motorcycle summit with Kansas Highway Patrol. The summit took place at KCIR Raceway in Raytown, and gave motorcycle riders a place to showcase their riding skills.

History Connects Families

Highways Honor Sgt. Booth, Sheriff Wilson

By Sgt. Matt Broniec, Troop F

Since 2001, the Missouri State Troopers Association has worked with legislators to memorialize the Missouri troopers who have made the ultimate sacrifice by dedicating and renaming portions of the state highway system in their honor. Unfortunately, we have lost an additional 11 troopers since the inception of this endeavor. These dedications have been presented not only for the recently fallen, but also those we have lost since the creation of the Missouri State Highway Patrol in 1931. This year, we were able to honor Sergeant Benjamin O. Booth.

On June 14, 1933, tragedy struck the recently formed Missouri State Highway Patrol. Sergeant Benjamin O. Booth and Boone County Sheriff Roger I. Wilson were shot and killed while working a roadblock in Columbia, MO. In 2008, to commemorate the 75th anniversary of the event, several members of the Wilson and Booth families gathered to remember that day in 1933. Those in attendance included Mrs. Helen Ruth Wilson Wulff, Sheriff Wilson's daughter and only surviving child; and Mrs. Rae Booth Jesse, Sgt. Booth's niece. Sgt. Booth's daughter and only surviving child, Mrs. Owanna Booth Allen, had been unable to travel from Springfield, IL.

The Wilson family reacts when they see the memorial highway sign honoring Sheriff Roger Wilson.

In 2017, we began the process of planning for the 85th anniversary, and the legislation to dedicate the highways in honor of these two officers. As with all highway dedications, efforts were made to reach out to the families to let them know our intent, as well as inquire about what section of roadway they would prefer for this honor. The Wilson family was easy to locate, since they are still around the Columbia area. However, contact with the Booth family faded after Mrs. Owanna Booth Allen passed away. Rae Booth Jesse did not have any contact information for Sgt. Booth's grandchildren, either. Contact with the two funeral homes involved with Mrs. Allen's passing did not yield contact information for any family members.

Continued on the next page.

The grandchildren of Sgt. Ben Booth and Sheriff Roger Wilson gathered to honor their grandfathers' sacrifice. Pictured are: (front row, l to r,) Ms. Kelly Allen (B), Ms. Susie Welch (B), Ms. Sally Svoboda (B), Mrs. Sally Kolilis, Ms. Sharon Naylor, Ms. Janet Hagan; (back row, l to r) Mr. Ben Booth (B), Mr. Andrew Allen (B), Mr. Roger B. Wilson, Mr. Rick Wilson, Mr. Phil Wulff, Mr. Greg Wilson, Mr. Joe Wulff, and Mr. Mike Wilson. (B denotes Booth family member.)

— History

Continued from page 13.

Her obituary mentioned she enjoyed working with friends at Patricia Doyle's Auction Gallery. A phone call to the owner revealed Mrs. Allen's daughter, Kelly Allen, still lived in the area. After a couple weeks, contact was made.

For the 85th anniversary, MOSTA worked with Senator Caleb Rowden to introduce a bill in the 2018 legislative session to honor Sgt. Booth and Sheriff Wilson. The original intent was to have the same section of highway named to honor them both, since they will always be connected to that tragic day. However, we soon learned we could not have the same section of highway named for two people. In 1933, the tragedy occurred at the intersection of U.S. Highway 63 and U.S. Highway 40. Over time, the intersection became Business Loop 70 and Missouri Highway 763 (Rangeline Street). It was decided that to have the greatest visibility, Interstate 70 would be used to honor Sgt. Booth and Sheriff Wilson. The two memorial highways would start at Missouri 763, which is just north of the intersection where the tragedy occurred. Sgt. Booth's portion would proceed west, toward the cemetery where he is laid to rest, and Sheriff Wilson's portion would proceed east.

On February 13, 2018, Senate Bills 999 and 1000 were introduced by Sen. Rowden. On February 22, 2018, as they worked through the legislative process, former Governor Roger B. Wilson, Sheriff Wilson's grandson, then Colonel Sandra K. Karsten, and others testified in support of the legislation. On May 10, 2018, the legislation was finally passed. It was signed into law on June 1, 2018.

Mr. Andrew Allen presents Badge 13 to Major Vince Rice, Q/ASB, who is joined by (l) Major Lance MacLaughlin, Q/ESB, and DPS Director Sandra Karsten (r).

On May 5, 2018, members of the Wilson and Booth families attended the Law Enforcement Memorial Service in Jefferson City. This was the first time the grandchildren of Sgt. Booth and Sheriff Wilson had met each other. The Booth grandchildren had drifted apart over time and had not seen each other in over 40 years until they met again that day in Jefferson City

On September 7, 2018, a highway dedication ceremony was held at the Boone County Electric Cooperative, which is located just north of where the tragedy occurred and just south of Interstate 70, where the memorial highways meet. The ceremony was attended by five of Sgt. Booth's grandchildren and nine of Sheriff Wilson's grandchildren. Rick Wilson, Sheriff Wilson's grandson, spoke and read from an earlier Patrol News article, written by retired Lieutenant George Grazier. Former Gov. Wilson also spoke and gave an emotional, uplifting speech intended for the law enforcement officers in attendance. Mr. Andrew Allen, Sgt. Booth's grandson, spoke on behalf of the Booth family. At the end of his speech, he presented Sgt. Booth's badge to the Missouri State Highway Patrol for display in its Colonel Alvin R. Lubker's Safety & Education Center. The badge is on loan, and now rests next to Sheriff Wilson's badge in the display. Mr. and Mrs. Gus Kolilis also attended the ceremony. Mrs. Sally Kolilis is Sheriff Wilson's granddaughter. Mr. and Mrs. Kolilis are the parents of Trooper Robert Kolilis, the 16th Missouri trooper to be killed in the line of duty.

Several years ago, Sheriff Wilson's family established the 10-33 Benevolent Fund, which is a statewide fund for the survivors of public safety officers who have given their lives in service to their fellow citizens. The Missouri State Troopers' Association has had a close relationship with the 10-33 Benevolent Fund for several years.

Author's note: The Missouri State Troopers' Association created a challenge coin commemorating the sacrifices of Sgt. Booth and Sheriff Wilson. The limited-edition coins are available at the MOSTA commissary.

The Booth family unveils the highway sign honoring Sgt. Benjamin Booth.

Congratulations On Your Retirement!

Jan L. Amsinger
Fiscal/Budgetary Analyst III
Q/BPD

Retired August 1, 2018.
17 years of dedicated service.

Linda J. Byrd
CDL Exam. Aud.
Troop D

Retired August 1, 2018.
28 years, seven months
of dedicated service.

Vern C. Dougan
Captain
Q/CommD

Retired August 1, 2018.
28 years, seven months
of dedicated service.

Eldon L. Grissom
Sergeant
Troop B

Retired August 1, 2018.
28 years, seven months
of dedicated service.

Larry D. Schrader
MVI Analyst
Q/MVI

Retired August 1, 2018.
18 years of dedicated service.

Cal R. Sherman
CVE Inspector III
Troop A

Retired August 1, 2018.
10 years of dedicated service.

Christine A. Bogart
Sergeant
Q/PRD

Retired September 1, 2018.
22 years, 11 months
of dedicated service.

H. Steve Carlyle
CVE Sprv. II
Troop E

Retired September 1, 2018.
38 years, eight months
of dedicated service.

Congratulations On Your Retirement!

Daniel W. Hinten
Corporal
Troop G

Retired September 1, 2018.
32 years of dedicated service.

Sandra K. Karsten
Colonel
Q/SO

Retired September 1, 2018.
33 years of dedicated service.

Patrick E. Leonard
Corporal
Q/GD

Retired September 1, 2018.
28 years, eight months
of dedicated service.

Charles G. McMillan
MVI III
Troop D

Retired September 1, 2018.
25 years, seven months
of dedicated service.

C. Clay Meyer
Sergeant
Troop D

Retired September 1, 2018.
28 years of dedicated service.

Debbie S. Miller
Corporal
Q/GD

Retired September 1, 2018.
25 years of dedicated service.

Paul J. Reinsch
Lieutenant
Q/PIED

Retired September 1, 2018.
28 years of dedicated service.

Rick J. Sanders
Sergeant
Troop E

Retired September 1, 2018.
28 years, eight months
of dedicated service.

Congratulations On Your Retirement!

Tim R. Tinnin
Sergeant
Q/GSD

Retired September 1, 2018.
32 years of dedicated service.

Jim E. White II
MVI III
Troop A

Retired September 1, 2018.
15 years, seven months
of dedicated service.

Believe In Brooklynn
Otto's Special Visitor Makes An Impression

By Sgt. Mike A. Mitchell, Troop I

It was the 10th of August at 5:21 p.m. It was the second day of the Missouri State Fair, and I was assigned to help with Otto—The Talking Car with Sergeant Jason M. Pace, Troop D, Sergeant Scott B. White, Troop F, and Sergeant Jeff R. Kinder, Troop G. We were probably looking forward to 6 p.m. when we could grab some food and sit and relax for a bit. That's when a family strolled into the Otto booth.

This was my first-ever state fair detail, and like every other special detail I have been assigned to over the years, there is always someone special we never forget. Sgt. White greeted our guest, who was indeed, the one we will never forget. As she was pushed closer to Otto, it was apparent she was battling some serious health-related issues. There were medical instruments attached to her stroller that were also attached to her. As she moved directly into the front of Otto, her eyes lit up and her arm started to wave. The expression on her dad's face was one that screamed, "She is so excited and happy!"

It was obvious that he was pleased and comforted that she was so happy. Otto visited with her for a long time and she never lost her enthusiasm. As it was time to go, her dad (at least, I assume this was her daddy) saw me taking pictures of the family and noticed my interest in this special little girl. He took from his wrist a rubber bracelet that was inscribed in pink "believeinbrooklynn.com cure SMA," and handed it to me. It was clearly obvious to him that little Brooklynn had caught my undivided attention.

He said to me, "Here, this is her website."

We shook hands and he and his family disappeared into the fair's crowds. Later that evening, I located Brooklynn's website on the Internet and learned a little about SMA. SMA—Spinal Muscular Atrophy—is a disease that affects the nervous system. Individuals with SMA have difficulty performing basic life functions which could include breathing and swallowing. It does not affect one's ability to learn, think, and build relationships. This was made clear the day that Brooklynn formed a bond with Otto and all of us who witnessed her light up the Otto pavilion.

All of us hope and pray for Brooklynn, and that a cure for SMA is on the horizon. We also *'believe' that she will come visit us again.*

Our new friend Brooklynn waves at Otto. She and her family enjoyed visiting with him during the state fair.

Deaths

Harold L. Stephens

Harold L. "Lee" Stephens, 84, of Republic, MO, died Tuesday, July 31, 2018. Lee graduated from Fair Play High School in Fair Play, MO. Prior to joining the Patrol, he worked for General Motors in Kansas City, MO, and the Springfield (MO) Police Department. He was appointed to the Missouri State Highway Patrol on February 1, 1960, as a member of the 21st Recruit Class. He served in Carthage, Cassville, Bolivar, and Springfield, MO. He retired as a sergeant on August 30, 1989. Lee is survived by his wife, Sharon R. Stephens, a daughter, a son, a step-daughter, a step-son, grandchildren, great-grandchildren, and other family members. He was preceded in death by a son and a daughter. Memorials may be made to The MASTERS. To learn more about Lee, visit the Walnut Lawn Funeral Home website at http://www.walnutlawnfuneralhome.com/memsol.cgi?user_id=2125534. The Patrol family extends its sincerest condolences to the Stephens family.

Francis N. Brennan

Francis N. "Neil" Brennan, 92, died Sunday, August 12, 2018, in Pacific, MO. He was a lifelong resident of Pacific and gave to his community in many ways. On June 16, 1952, Neil joined the Missouri State Highway Patrol as a member

Sympathy

Our deepest sympathy goes to the following personnel who have lost a member of their family:

Program Sprv. Loretta C. Mitchell (Q/PRD) - father
MVI III Sarah E. Mitchell (F) - grandfather
Clerk Typist III Kim J. Threet (Q/MVI) - grandmother
Tpr. Jeff S. Leathers (I) - mother-in-law
Cpl. Jonny D. Fariole (I) - father
Ret. Asst. Chief Oper. Dawnda J. Pentlin - grandson
Tpr. Maegan J. Sankovich (I) - grandmother
Tpr. Amanda F. Sapp (E) - mother-in-law
Ret. Sgt. Winton O. Blunt - wife
Comm. Oper. III Tracy A. Hux (H) - sister
DE III Amanda L. Hux (H) - aunt
Comm. Oper. Darin A. Stevens (E) - mother
Lt. Greg K. Leftwich (C) - father-in-law
Sgt. Christopher K. Shannon (F) - grandmother
Ret. Major L.E. "Gene" Lacy - mother
Tpr. Justin E. Lacy (C) - grandmother
CVO Sprv. I Michelle A. Horn (D) - grandfather-in-law
Sgt. Greg P. Martin (Q/DDCC) - father
Ret. Sgt. Harry L. Williams - wife
Cpl. Doug E. Fessenden (A) - father

Deaths

of the 13th Recruit Class. He retired on February 2, 1981, as a sergeant assigned to Troop C after serving for 30 years. He is survived by many relatives and friends. Those who wish may send a memorial donation to the Back-Stoppers. To learn more about Neil's life, visit the Nieburg-Vitt, Theibes Funeral Home website at https://www.thiebes.wolfefuneralhomes.net/notices/Francis-Brennan. The Patrol family extends its sincerest condolences to the Brennan family.

> "Let your last thinks all be thanks."
>
> — *W.H. Auden in a poem entitled, "A Lullaby."*

David F. Phillips

David F. Phillips, 91, died Sunday, August 19, 2018, at Moore-Few Care Center in Nevada, MO. He served in the U.S. Army as a military policeman in Austria. David returned home from service with his wife, Anna, who preceded him in death in 2011. He then worked for the Nevada Police Department before joining the Missouri State Highway Patrol as a driver examiner. He gave driving tests from August 31, 1957, until he retired as a driver examiner supervisor on December 30, 1992. David is survived by four children, 11 grandchildren, and numerous great-grandchildren and great-great grandchildren. Those who wish may send a memorial donation to Nevaeh Hinds (David's great-granddaughter) Medical Benefit Fund for a Diabetic Alert Dog in care of Ferry Funeral Home. To learn more about David's life, follow this link to the Nevada Daily Mail tribute https://www.nevadadailymail.com/story/2545715.html. The Patrol family extends its sincerest condolences to the Phillips family.

Thank You

We are so grateful to all the members of the Patrol for their prayers, cards, memorial gifts, and presence at the services for our loved one, Don Burnett. The support of those who knew and worked with him was a source of comfort to us. We truly appreciate your caring.

Sincerely,
Brandon and Linda Burnett
(Family of retired Sgt. Don Burnett)

• • •

I deeply appreciate the expressions of sympathy, and would like to thank everybody for the cards and kind words after the passing of my father.

Sincerely,
DE Chief Deborah V. Knox
Troop H

• • •

I would like to thank all the employees of Troop H, those around the state, and retirees for the prayers, cards, and kind words during the loss of my husband, Larry. Your support means so much to me. I am proud to be part of such a caring and thoughtful organization of people. Thank you!

Sincerely,
Stenographer III Connie J. Westcott
Troop H

• • •

Thank you all for your thoughts and prayers during the passing of my grandmother. All the cards, sympathy, and kindness shown to myself and my family were greatly appreciated. My family was touched and moved by the outpouring of support and compassion shown by the Patrol. Again, on behalf of myself and my family, thank you and God bless.

Sgt. Chris K. Shannon and family
Q/GD

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The 2018 Missouri State Fair couldn't take place without the Patrol's detail of approximately 92 employees. The majority of those (76) were members representing the troops. Employees from Communications Division, Commercial Vehicle Enforcement Division, Motor Vehicle Inspection Division, and Fleet & Facilities Division rounded out the detail. Special assignments include the vehicle display, a recruiting presence, and the Otto the Talking Car exhibit. Most members rotate from inside details (ground patrol, carnival grounds, and grandstand) and the outside details (gates, traffic control). Communications employees handle the console and automotive technicians keep the fleet running. In many ways, this large detail functions like a small troop headquarters during the 12 days of the fair.

"We had a couple of hot days, but it was relatively smooth, with larger crowds on the weekend, which is normal," said Lt. Nate Ahern, Troop A and officer-in-charge of this year's fair detail. "Our main goal is to ensure the safety of all the fair attendees. But, the greatest benefit is the opportunity to interact with the public in a non-enforcement capacity."